

Product Insights SUSE Products as OEM offering

Fujitsu's OEM offering for SUSE subscriptions combines first and second level support provided by Fujitsu and third level support by SUSE

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SUSE product structure

The OEM offering for SUSE products consists of 2 elements:

- Product (supply of Serial number used as unique identifier, shared between Fujitsu and SUSE for specifying a software installation site. This serial number is valid over the lifetime of the installation site. It will be used for the registration of initial and prolongation Support Packs for this installation site.
- Support Pack / Maintenance Support offering covering all levels of support, as an equivalent to the original SUSE subscription (valid for a dedicated period of time together with the right to download SUSE media kits, receive updates and upgrades) as well as level 1 and 2 support by Fujitsu and back level Support by SUSE.

As a prerequisite for an initial order the SUSE Customer ID is required together with the target order numbers for products and Support Packs.

With the initial order for Product and Support, 3 documents are delivered:

- "Certificate of User Authorization" (with the Serial number from the product order)
- "Certificate Fujitsu Support Pack" including the Activation key for Fujitsu Support registration from the Support Pack order and
- after the successful activation of the Support Pack, the confirmation email sent directly from SUSE with the SUSE Registration Code.

With the Support Pack registration on Fujitsu Support Pack Factory, the SUSE Subscription will be automatically activated at SUSE. There is no need for the customer to activate the subscription at the SUSE portal. Remember that the email address that customers provide during the registration of the Support at Fujitsu Support Pack Factory will be assigned as admin and automatically get the admin right for managing the subscription on SUSE Customer Connect Portal.

SUSE subscriptions are independent from SUSE product versions. Please ensure that the target version of the SUSE Linux Enterprise Server subscription is supported on the target PRIMERGY server models. For reference please have a look at https://docs.ts.fujitsu.com/dl.aspx?id=a9e600b9-e4cb-4f48-aa41-632f69058421 (os-rel).

All activated products can be found on the SUSE Customer Center portal https://scc.suse.com/login.

Maintenance Support / Support Packs

Support Packs as the equivalent to the original SUSE subscriptions entitle to receive the following services:

- Supply of patches, fixes and upgrades (including version upgrades)
- Provision of customer support by telephone or on a remote basis in the event of errors, including consulting and professional diagnosis
- Two service levels are provided:
 - 9x5 = 9 hours on 5 working days per week 4 hours reaction time = SUSE Standard Support
 - o 24x7 = 24 hours on 7 days per week 4 hours reaction time = SUSE Premium Support
- Support is provided in English and German language.

For further details including the terms and conditions please refer to the Support Pack Technical Appendix

(See Link: https://docs.ts.fujitsu.com/dl.aspx?id=587352af-01c2-4916-901f-74c062ab4e93)

The service can be obtained in two different ways:

- via the WebArchitect
 - With this order option SUSE products as OEM subscriptions can be ordered directly together with the hardware for a new infrastructure. All Support Packs within the infrastructure can be aligned for the same support period.
- via the Service Contract Configurator (SCC)
 In addition to the Support Packs (support with a specified
 - In addition to the Support Packs (support with a specified duration and initial once-only payment), Service Contracts (monthly payment and automatic contract renewal after expiry of the minimum term of contract) are also offered here with the order number of the respective product code (S26361-F2348-Pxxx; see section 3).

Benefits of the maintenance support offering for SUSE products

- for prolongation, customers only need to buy/extend their Support. With that, also the SUSE Subscription is prolonged.
- Centralized and competitive SUSE product service & support offering for all regions in EMEA
- A central contact point for the complete PRIMERGY infrastructure offering
- Increased productivity through efficient approaches to solving problems
- Strategic business relationships and support agreements with important software partners
- Long-term customer loyalty

Terms & Conditions

According to our SUSE OEM contract the following regulations must be observed for the purchase of subscriptions:

- Generally, all products described in this document may only be used on released and certified Fujitsu hardware.
- All SUSE Linux Enterprise subscriptions are independent from a specific version of the Linux software.
- Initially subscriptions may only be purchased together with the hardware on which they are to be used. They are offered with terms of 1, 3 and 5 years. Since the subscriptions are independent from Linux software versions, it makes economic sense to opt for multiple years.
- In case of hardware replacement subscriptions may be transferred from the old to the new hardware.
- To Renew existing Subscription with related Support Pack (Initial) described below the Prolongation Pack has to be purchased.

 Prolongation Pack can be used only for SUSE product S26361-F2348-Pxxx with Subscription serial numbers (SWLxxx) delivered from September 1, 2021 onwards. In other cases the Initial pack has to be purchased to begin the process with new version of Serial Number. (Prolongation option is not possible for product: S26361-F2348-Sxxx)
- Hint for use in SAP environments: There are no SUSE related restrictions for use of SUSE Linux Enterpise subscriptions for SAP workloads, except for the 1-VM subscriptions. But SAP is expecting the special "for SAP" subscriptions when it comes to analysis of a technical issue.
- By using SUSE OEM subscriptions and Fujitsu services customer is accepting related terms and conditions of SUSE: Reference: https://www.suse.com/licensing/eula

SUSE Products & Support

SUSE Linux Enterprise Server product structure

SUSE differentiates four types of products and several add-on's:

- Subscription for "1 Virtual Machine" (SUSE LES 1 VM) These subscription offerings were newly introduced as new units of measure in 2024. For low density or cloud virtualization SUSE offers a subscription for "1 Virtual Machine". This subscription offering entitles one virtual machine on a virtualization host or cloud virtualization. According to SUSE's terms and conditions, these subscriptions cannot be used for SAP workloads. For more than two virtual machines running SUSE Linux Enterprise, the number of virtual machines running SUSE Linux Enterprise are required. These subscription offerings can't be used for deployment on a physical server.
- Subscription for "1-2 Sock" (SUSE LES 1-2 Sock)
 These subscription offerings were newly introduced as new units of measure in 2024.
 These subscription offerings allow for deployments on physical servers. They can be used for deployment on a physical server with up to two populated sockets. For servers with more than 2 populated sockets, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription does not include the right to run virtual guests by using XEN or KVM technology. These subscription offerings can't be used for low density or cloud virtualization.
- Subscription for "with SUSE Manager Lifecycle Management+, 1-2 Sockets or 1-2 Virtual Machines" (SUSE LES LCM+ 1-2 Sock/VM)

 These subscription offerings allow for flexible deployments on physical servers and low-density or cloud virtualization. They can be used either for deployment on a physical server with up to two populated sockets or for virtualized environments for two virtual machines running SUSE Linux Enterprise. For servers with more than 2 populated sockets, or use with more than 2 Virtual Machines, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets and/or Virtual Machines. It doesn't include the entitlement to use SUSE Linux Enterprise as base OS/hypervisor to run XEN or KVM on a virtualization host."; but it is allowed to run SLES as guest OS inside the VMs running on such a virtualization host. These subscription offerings include SUSE Manager Lifecycle Management+ subscription offering.
- Subscriptions for "with Live Patching, 1-2 Sockets with Unlimited Virtual Machines" (SUSE LES LP 1-2 Sock uVirt)
 For high-density virtualized deployment SUSE offers a subscription for "1-2 Sockets with Unlimited Virtual Machines." This subscription offering entitles an unlimited number of virtual machines per 1-2 Sockets on a virtualization host. For virtualization hosts with more than 2 populated sockets, subscription offerings have to be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription offering can be used on any hypervisor which is supported by SUSE. It also includes the entitlement to run SUSE Linux Enterprise with XEN or KVM as the hypervisor on the virtualization host. If virtual machines are migrated from a virtualization host with this subscription to another virtualization host the destination host has to have a sufficient number of free subscriptions available. This subscription offering also includes SUSE Linux Live Patching.
- Subscriptions for servers with SLES for SAP Applications
 These subscriptions offerings are also available as "1-2 Sockets or 1-2 Virtual Machines" (SLES4SAP 1-2 Sock/VM) or "with Live Patching, 1-2 Sockets with Unlimited Virtual Machines" (SLES4SAP LP 1-2 Sock uVirt). SLES for SAP Applications subscriptions are including additional features compared to the standard subscriptions:

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- Support for the SAP required Java Virtual Machine
- Page-cache limit
- o High Availability Clustering (HA Resource Agents (RA) to handle SAP)
- Cluster File System support (OCFS2)
- Dedicated SAP Update Channel
- Installation Wizard validated SAP solutions
- SUSE Linux High Availability Extension (SLES HA Extension 1-2 Sock)
 Subscription offerings for Extensions to SUSE Linux Enterprise need to be deployed in addition to the required number of SUSE Linux Enterprise Server subscriptions. Virtualization type (1-2 Sock/VM or uVirt) and Service level are inherited from the underlying SLES subscription. The SLES HA Extension is not applicable to SLES for SAP Applications subscriptions as HA functionality is already included in
- SUSE Linux Live Patching (SLES Live Patching 1-2 Sock)
 Live Patching subscription is an optional extension to a SUSE Linux Enterprise subscription. It needs to be deployed in addition to the required number of SUSE Linux Enterprise Server subscriptions. Service level is inherited from the underlying SLES subscription. Several SLES subscription types have included Live Patching functionality already. These are subscriptions like "with Live Patching, 1-2 Sockets with Unlimited Virtual Machines" (SUSE LES LP 1-2 Sock uVirt and SLES4SAP LP 1-2 Sock uVirt). On the other hand, subscriptions for "1-2 Sockets or 1-2 Virtual Machines" (SUSE LES 1-2 Sock/VM and SLES4SAP 1-2 Sock/VM) don't include this subscription option. In case Live Patching functionality is required, this subscription option must be purchased separately for SUSE LES 1-2 Sock/VM and SLES4SAP1-2 Sock/VM.

SUSE Linux Long Term Service Pack Support (SLES LTSS 1-2 Sock) option

LTSS subscription offerings extend the support period of a Service Pack for SLES and SLES for SAP Applications. It gives additional up to 3-year support period to a SLES Service Pack. It must be ordered in addition to the regular SLES subscription. The option itself is independent from a specific version of SLES. For SLES, it must apply to the individual use of a SLES version which has reached end of general support. For SLES for SAP Applications, LTSS option is available for the last SLES for SAP service pack and it gives additional up to 3-year support period after expiration of general support. Note that activation start date for LTSS is not required to match with the base SLES subscription start / renewal / activation date but both must be coexisted to get the merit of LTSS.

One LTSS subscription is required per 1-2 Sockets with one Code Stream (= Service Pack). Virtualization type (1-2 Sock/VM or uVirt) and Service level are inherited from the underlying SLES subscription. By way of example, a physical server with 4 sockets needs two LTSS subscriptions. In the case of running SLES VMs with different Code Streams than the underlying SLES KVM Hypervisor, additional LTSS subscriptions are required for those different Code Streams on VMs. For example, running two SLES VMs with two different Code Streams (SLES15 SP1 and SP2) on one 4-socket SLES KVM Hypervisor (SLES15 SP2) requires two SLES 1-2 Sock uVirt subscriptions (for the host) and three LTSS subscriptions (two for the host with SLES15 SP2 and one for the other Code Stream, SLES15 SP1)

Please check the SLES Versions and Service Packs for which SUSE Linux Long Term Service Pack Support is applicable currently at https://www.suse.com/lifecycle/.

SUSE Linux Enterprise High Performance Computing product structure

Subscription offerings for HPC are as follows:

- Subscription for "1-2 Socket" (SUSE LES HPC 1-2 Sock)
 These subscription offerings are used for Head Nodes and Compute Nodes. One SLES HPC Cluster must consist of a minimum of four physical nodes. They can be used for deployment on a physical server with up to two populated sockets. For servers with more than 2 populated sockets, subscription offerings must be appropriated (or stacked) to match or exceed the number of populated sockets. This subscription does
- sockets, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription does not include the right to run virtual guests by using XEN or KVM technology.

 Subscription for "1-2 Socket" with Extended Service Pack Overlap Support (SUSE LES HPC 1-2 Sock ESPOS)
- These subscription offerings are used for Head Nodes and Compute Nodes. One SLE HPC Cluster must consist of a minimum of four physical nodes. They include base SLES HPC subscription plus Extended Service Pack Overlap Support (ESPOS). They can be used for deployment on a physical server with up to two populated sockets. For servers with more than 2 populated sockets, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription does not include the right to run virtual guests by using XEN or KVM technology.
 - ESPOS extends Service Pack life by 12 months. SLES HPC ESPOS provides 18 months of Service Pack overlap period (6 regular + 12 extended). After ESPOS period ends, you can combine SLES HPC or SLES HPC ESPOS with SLES HPC LTSS to have even longer support for the same Service Pack.
- SUSE Linux High Performance Computing Long Term Service Pack Support (SLES HPC LTSS 1-2 Sock)
 SLES HPC LTSS is available as an additional offering for SLES HPC. LTSS subscription offerings extend the support period of a Service Pack for SLES HPC. It gives additional 3-year support period to a SLES HPC Service Pack.
 One HPC LTSS subscription is required per 1-2 Sockets. Service level is inherited from the underlying SLES HPC subscription.

SUSE Manager product structure

SUSE Manager is an open source IT infrastructure management solution, which is composed of the following subscriptions:

- Subscriptions for SUSE Manager Lifecycle Management+ (SUSE Mgr LCM+)
 - SUSE Manager Lifecycle Management+ is an IT infrastructure management solution. This subscription offering is required for each managed instance. A minimum of 10 SUSE Mgr LCM+ are required to receive support. Like SLES, it offers two virtualization types, "1-2 Sock/VM" and "1-2 Sock uVirt". Virtualization type should be the same for both underlying SLES and SUSE Mgr LCM+ on one managed instance. This subscription offering includes the entitlements for SUSE Manager Server and SUSE Manager Proxy.
 - SUSE Manager Server (SUSE Mgr Server) is available on a physical server or as a virtual machine. No additional workloads are permitted to be deployed on the same instance.
 - SUSE Manager Proxy (SUSE Mgr Proxy) is available on a physical server or as a virtual machine. No additional workloads are permitted to be deployed on the same instance. Each SUSE Mgr Proxy requires SUSE Mgr LCM+ subscription offering because SUSE Mgr Proxy is considered as a managed instance. Subscriptions for "with SUSE Manager Lifecycle Management+, 1-2 Sockets or 1-2 Virtual Machines (SUSE LES LCM+ 1-2 Sock/VM) include this subscription offering.
- Subscriptions for SUSE Manager Lifecycle Management+ Starter Pack (10) (SUSE Mgr LCM+10)
 SUSE Manager Lifecycle Management+ Starter Pack (10) is available to meet SUSE Mgr LCM+'s requirement for initial use. Like SLES, it offers two virtualization types, "1-2 Sock/VM" and "1-2 Sock uVirt". Virtualization type should be the same for underlying SLES and SUSE Mgr LCM+ on one managed instance.
- Subscriptions for SUSE Manager Monitoring (SUSE Mgr Mon)
 SUSE Manager Monitoring provides additional monitoring functionality for managed instances. Like SLES, it offers two virtualization types, "1-2 Sock/VM" and "1-2 Sock uVirt". Virtualization type should be the same for underlying SLES, SUSE Mgr LCM+ and SUSE Mgr Mon on one managed instance.

Rancher Prime product structure

Rancher Prime is a Kubernetes management tool. Subscription offerings for Rancher Prime are as follows:

- Subscriptions for Rancher: "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes (Rancher) or Non Production Non Production subscription offerings are used in non production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each Rancher Prime node. A minimum of 5 subscription offerings are required for Rancher 5-15 Nodes.
 - Rancher Prime "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes subscription offerings include 1 / 2 / 2 / 3 / 4 / 4 Rancher Prime Management Servers respectively by default. Additional Rancher Prime Management Servers can be ordered free of charge.

 Up to three Rancher Prime Nodes can be used as installation nodes for installation of Rancher Prime Management Server at no extra cost.
- Harvester add-on: "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes (Harvester) or Non Production Harvester is hyperconverged infrastructure (HCI) solution build on cloud-native technology. Harvester add-on is available as additional offerings for Rancher Prime.
 - Non Production subscription offering is used in non production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each Harvester node.
 - A minimum of 5 subscription offerings are required for each physical server with Harvester. The same number of Rancher Prime subscription offering as the total number of Harvester nodes is required.
- Longhorn add-on: "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes (Longhorn) or Non Production
 Longhorn is a cloud native distributed block storage for Kubernetes. Longhorn add-on is available as additional offerings for Rancher Prime.
 - Non Production subscription offerings are used in non production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each Longhorn node.

SUSE NeuVector product structure

SUSE NeuVector is a container security platform. NeuVector can be available as both single offering and additional offering for Rancher Prime. Subscription offerings for NeuVector are as follows:

Subscriptions for SUSE Neuvector: "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes (Neuvector) or Non Production Non Production subscription offerings are used in non production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each NeuVector node.

By using SUSE OEM subscriptions and Fujitsu services customer is accepting related terms and conditions of SUSE: Reference: https://www.suse.com/licensing/eula

Licensing rules

- For each subscription an appropriate Support Pack must be ordered or it must be covered by a Service Contract or Solution Contract.
- For physical installation the number of subscriptions depends on the number populated sockets. A 4-socket server with two populated sockets only needs one subscription. A 4-socket server with three populated sockets requires two subscriptions (stackable). A "1-2 Sockets or 1-2 virtual machines" subscription must not be separated into two subscriptions for two servers with one CPU each.
- Subscriptions for "1-2 Sockets or 1-2 Virtual Machines" cannot be intermixed with subscriptions "1-2 Sockets with Unlimited Virtual Machines" on one server. When stacked all subscriptions must have same service level (9x5h or 24x7h).
- When using subscriptions for "1-2 Sockets or 1-2 Virtual Machines" for two virtual machines these virtual machines must reside within a data center or virtualization environment.
- Subscriptions for "Non production" of Rancher/Harvester/Longhorn/SUSE NeuVector cannot be used in production environment.

Reusability (Re-purposable)

In principle, all subscriptions can be re-used when changing the server hardware. Thus, two subscriptions of the type SUSE LES 1-2 Sock / VM, which were used for a 4-socket server, can be transferred and used on two 2-socket servers. Likewise those two subscriptions can be re-used for running four virtual machines with SLES either in a virtualization environment or also within a cloud environment.

Ordering information

For the pricing and packaging structure the following order codes are available.

■ SUSE Linux Enterprise Server and add-on products

| Order Code | Text | Support Pack | Text |
|-----------------------------|---|---|---|
| | ng one virtual machine on a virtualization host. | | |
| S26361-F2348-P450 | SUSE LES 1 VM 24x7 L3 Supp. 1Y | FSP:G-SW19X63PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P451 | SUSE LES 1 VM 24x7 L3 Supp. 3Y | FSP:G-SW39X63PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P452 | SUSE LES 1 VM 24x7 L3 Supp. 5Y | FSP:G-SW59X63PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE LES 1 VM 24x7 L3 Supp. Prolongation | FSP:G-SWT9X63PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P453 | SUSE LES 1 VM 9x5 L3 Supp. 1Y | FSP:G-SW19X60PRL6C | SP 1y TS,9x5,4h Rm Rt |
| S26361-F2348-P454 | SUSE LES 1 VM 9x5 L3 Supp. 3Y | FSP:G-SW39X60PRL6C | SP 3y TS,9x5,4h Rm Rt |
| S26361-F2348-P455 | SUSE LES 1 VM 9x5 L3 Supp. 5Y | FSP:G-SW59X60PRL6C | SP 5y TS,9x5,4h Rm Rt |
| | SUSE LES 1 VM 9x5 L3 Supp. Prolongation | FSP:G-SWT9X60PRL6C | SP Xtend 12m OS,5x9 |
| Subscriptions for physical | | | · |
| S26361-F2348-P460 | SUSE LES 1-2 Sock 24x7 L3 Supp. 1Y | FSP:G-SW1AR63PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P461 | SUSE LES 1-2 Sock 24x7 L3 Supp. 3Y | FSP:G-SW3AR63PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P462 | SUSE LES 1-2 Sock 24x7 L3 Supp. 5Y | FSP:G-SW5AR63PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE LES 1-2 Sock 24x7 L3 Supp. Prolongation | FSP:G-SWTAR63PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P463 | SUSE LES 1-2 Sock 9x5 L3 Supp. 1Y | FSP:G-SW1AR60PRL6C | SP 1y TS,9x5,4h Rm Rt |
| S26361-F2348-P464 | SUSE LES 1-2 Sock 9x5 L3 Supp. 3Y | FSP:G-SW3AR60PRL6C | SP 3y TS,9x5,4h Rm Rt |
| S26361-F2348-P465 | SUSE LES 1-2 Sock 9x5 L3 Supp. 5Y | FSP:G-SW5AR60PRL6C | SP 5y TS,9x5,4h Rm Rt |
| | SUSE LES 1-2 Sock 9x5 L3 Supp. Prolongation | FSP:G-SWTAR60PRL6C | SP Xtend 12m OS,5x9 |
| Subscription for physical i | nstallation or deployment as virtual machine. | | |
| S26361-F2348-P470 | SUSE LES LCM+ 1-2 Sock/VM 24x7 L3S 1Y | FSP:G-SW1AT63PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P471 | SUSE LES LCM+ 1-2 Sock/VM 24x7 L3S 3Y | FSP:G-SW3AT63PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P472 | SUSE LES LCM+ 1-2 Sock/VM 24x7 L3S 5Y | FSP:G-SW5AT63PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE LES LCM+ 1-2 Sock/VM 24x7 L3S. Prolongation | FSP:G-SWTAT63PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P473 | SUSE LES LCM+ 1-2 Sock/VM 9x5 L3S 1Y | FSP:G-SW1AT60PRL6C | SP 1y TS,9x5,4h Rm Rt |
| S26361-F2348-P474 | SUSE LES LCM+ 1-2 Sock/VM 9x5 L3S 3Y | FSP:G-SW3AT60PRL6C | SP 3y TS,9x5,4h Rm Rt |
| S26361-F2348-P475 | SUSE LES LCM+ 1-2 Sock/VM 9x5 L3S 5Y | FSP:G-SW5AT60PRL6C | SP 5y TS,9x5,4h Rm Rt |
| | SUSE LES LCM+ 1-2 Sock/VM 9x5 L3S. Prolongation | FSP:G-SWTAT60PRL6C | SP Xtend 12m OS,5x9 |
| Subscriptions for licensi | ng unlimited number of virtual machines on a virtualization | on host | |
| S26361-F2348-P530 | SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. 1Y | FSP:G-SW13463PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P531 | SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. 3Y | FSP:G-SW33463PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P532 | SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. 5Y | FSP:G-SW53463PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. Prolongation | FSP:G-SWT3463PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P533 | SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. 1Y | FSP:G-SW13460PRL6C | SP 1y TS,9x5,4h Rm Rt |
| S26361-F2348-P534 | SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. 3Y | FSP:G-SW33460PRL6C | SP 3y TS,9x5,4h Rm Rt |
| S26361-F2348-P535 | SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. 5Y | FSP:G-SW53460PRL6C | SP 5y TS,9x5,4h Rm Rt |
| | SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. Prolongation | FSP:G-SWT3460PRL6C | SP Xtend 12m OS,5x9 |
| · | s with SLES for SAP Applications | | |
| S26361-F2348-P520 | SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. 1Y | FSP:G-SW1M963PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P521 | SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. 3Y | FSP:G-SW3M963PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P522 | SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. 5Y | FSP:G-SW5M963PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. Prolongation | FSP:G-SWTM963PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P540 | SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. 1Y | FSP:G-SW14063PRL6C | SP 1y TS,9x5,4h Rm Rt |
| S26361-F2348-P541 | SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. 3Y | FSP:G-SW34063PRL6C | SP 3y TS,9x5,4h Rm Rt |
| S26361-F2348-P542 | SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. 5Y | FSP:G-SW54063PRL6C | SP 5y TS,9x5,4h Rm Rt |
| | SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. Prolongation | FSP:G-SWT4063PRL6C | SP Xtend 12m OS,5x9 |
| Options for High Availal | · | | CD 1 P-11C - 0 F 11 D - 5: |
| S26361-F2348-P563 | SLES HA Extension 1-2 Sock Support 1Y | FSP:G-SW18960PRL6C (9x5) FSP:G-SW18963PRL6C (24x7) | SP 1y Backl Supp.,9x5,4h Rm Rt SP 1y Backl Supp.,24x7,4h Rm Rt |
| S26361-F2348-P564 | SLES HA Extension 1-2 Sock Support 3Y | FSP:G-SW38960PRL6C (9x5) FSP:G-SW38963PRL6C (24x7) | SP 3y Backl Supp.,9x5,4h Rm Rt SP 3y Backl Supp.,24x7,4h Rm Rt |
| S26361-F2348-P565 | SLES HA Extension 1-2 Sock Support 5Y | FSP:G-SW58960PRL6C (9x5) | SP 5y Backl Supp.,9x5,4h Rm Rt |
| | | | |

| Product Insights SUSE - | Fujitsu Support 21/3/2024 | |
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| | | FSP:G-SW58963PRL6C (24x7) SP 5y Backl Supp.,24x7,4h Rm Rt |
| Options for Live Patchir | ng | |
| S26361-F2348-P560 | SLES Live Patching 1-2 Sock Support 1Y | FSP:G-SW18763PRL6C (24x7) SP 1y Backl Supp.,24x7,4h Rm Rt |
| S26361-F2348-P561 | SLES Live Patching 1-2 Sock Support 3Y | FSP:G-SW38763PRL6C (24x7) SP 3y Backl Supp.,24x7,4h Rm Rt |
| S26361-F2348-P562 | SLES Live Patching 1-2 Sock Support 5Y | FSP:G-SW58763PRL6C (24x7) SP 5y Backl Supp.,24x7,4h Rm Rt |
| Options for Long Term S | Service Pack Support | |
| S26361-F2348-P566 | SLES LTSS 1-2 Sock Support 1Y. per Code Stream | FSP:G-SW19060PRL6C (9x5) SP 1y Backl Supp.,9x5,4h Rm Rt FSP:G-SW19063PRL6C (24x7) SP 1y Backl Supp.,24x7,4h Rm Rt |

^{*1} High Availability options are not applicable to SLES for SAP Applications as HA is already included in SLES for SAP Applications subscriptions.

■ SUSE Linux Enterprise High Performance Computing and add-on products

| Order Code | Text | Support Pack | Text | |
|---------------------------|--|--|---|--|
| Subscriptions for physica | al installation | | | |
| S26361-F2348-P340 | SUSE LES HPC 1-2 Sock 9x5 L3 Supp. 1Y | FSP:G-SW1V660PRL6C | SP 1y TS,9x5,4h Rm Rt | |
| S26361-F2348-P341 | SUSE LES HPC 1-2 Sock 9x5 L3 Supp. 3Y | FSP:G-SW3V660PRL6C | SP 3y TS,9x5,4h Rm Rt | |
| S26361-F2348-P342 | SUSE LES HPC 1-2 Sock 9x5 L3 Supp. 5Y | FSP:G-SW5V660PRL6C | SP 5y TS,9x5,4h Rm Rt | |
| | SUSE LES HPC 1-2 Sock 9x5 L3 Supp. Prolongation | FSP:G-SWTV660PRL6C | SP Xtend 12m OS,9x5 | |
| S26361-F2348-P343 | SUSE LES HPC 1-2 Sock 24x7 L3 Supp. 1Y | FSP:G-SW1V663PRL6C | SP 1y TS,24x7,4h Rm Rt | |
| S26361-F2348-P344 | SUSE LES HPC 1-2 Sock 24x7 L3 Supp. 3Y | FSP:G-SW3V663PRL6C | SP 3y TS,24x7,4h Rm Rt | |
| S26361-F2348-P345 | SUSE LES HPC 1-2 Sock 24x7 L3 Supp. 5Y | FSP:G-SW5V663PRL6C | SP 5y TS,24x7,4h Rm Rt | |
| | SUSE LES HPC 1-2 Sock 24x7 L3 Supp. Prolongation | FSP:G-SWTV663PRL6C | SP Xtend 12m OS,24x7 | |
| Subscriptions for physica | al installation with Extended Service Pack Overlap Support | | | |
| S26361-F2348-P350 | SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. 1Y | FSP:G-SW14W60PRL6C | SP 1y TS,9x5,4h Rm Rt | |
| S26361-F2348-P351 | SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. 3Y | FSP:G-SW34W60PRL6C | SP 3y TS,9x5,4h Rm Rt | |
| S26361-F2348-P352 | SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. 5Y | FSP:G-SW54W60PRL6C | SP 5y TS,9x5,4h Rm Rt | |
| | SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. Prolongation | FSP:G-SWT4W60PRL6C | SP Xtend 12m OS,9x5 | |
| S26361-F2348-P353 | SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. 1Y | FSP:G-SW14W63PRL6C | SP 1y TS,24x7,4h Rm Rt | |
| S26361-F2348-P354 | SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. 3Y | FSP:G-SW34W63PRL6C | SP 3y TS,24x7,4h Rm Rt | |
| S26361-F2348-P355 | SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. 5Y | FSP:G-SW54W63PRL6C | SP 5y TS,24x7,4h Rm Rt | |
| | SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. Prolongation | FSP:G-SWT4W63PRL6C | SP Xtend 12m OS,24x7 | |
| Options for HPC Long Te | Options for HPC Long Term Service Pack Support | | | |
| S26361-F2348-P360 | SLES HPC LTSS 1-2 Sock Support 1Y. per Code Stream | FSP:G-SW19160PRL6C FSP:G-SW19163PRL6C | SP 1y Backl Supp.,9x5,4h Rm Rt SP 1y Backl Supp.,24x7,4h Rm Rt | |

■ SUSE Manager products

| Order Code | Text | Support Pack | Text |
|------------------------|--|--------------------|------------------------|
| | Manager Lifecycle Management+ | <u> </u> | |
| S26361-F2348-P610 | SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. 1Y | FSP:G-SW18N63PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P611 | SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. 3Y | FSP:G-SW38N63PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P612 | SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. 5Y | FSP:G-SW58N63PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. Prolongation | FSP:G-SWT8N63PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P613 | SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. 1Y | FSP:G-SW13063PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P614 | SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. 3Y | FSP:G-SW33063PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P615 | SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. 5Y | FSP:G-SW53063PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. Prolongation | FSP:G-SWT3063PRL6C | SP Xtend 12m OS,24x7 |
| Subscriptions for SUSE | Manager Lifecycle Management+ Starter Pack (10) | | |
| S26361-F2348-P616 | SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. 1Y | FSP:G-SW10763PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P617 | SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. 3Y | FSP:G-SW30763PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P618 | SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. 5Y | FSP:G-SW50763PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. Prolongation | FSP:G-SWT0763PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P619 | SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. 1Y | FSP:G-SW13363PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P620 | SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. 3Y | FSP:G-SW33363PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P621 | SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. 5Y | FSP:G-SW53363PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. Prolongation | FSP:G-SWT3363PRL6C | SP Xtend 12m OS,24x7 |
| Subscriptions for SUSE | Manager Monitoring | | |
| S26361-F2348-P590 | SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. 1Y | FSP:G-SW14F63PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P591 | SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. 3Y | FSP:G-SW34F63PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P592 | SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. 5Y | FSP:G-SW54F63PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. Prolongation | FSP:G-SWT4F63PRL6C | SP Xtend 12m OS,24x7 |
| S26361-F2348-P593 | SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. 1Y | FSP:G-SW14G63PRL6C | SP 1y TS,24x7,4h Rm Rt |
| S26361-F2348-P594 | SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. 3Y | FSP:G-SW34G63PRL6C | SP 3y TS,24x7,4h Rm Rt |
| S26361-F2348-P595 | SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. 5Y | FSP:G-SW54G63PRL6C | SP 5y TS,24x7,4h Rm Rt |
| | SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. Prolongation | FSP:G-SWT4G63PRL6C | SP Xtend 12m OS,24x7 |

■ Rancher Prime products and add-on products

| Order Code | Tout | Cupport Dack | Tout |
|----------------------|---|--------------------|--|
| Options for Harveste | Text | Support Pack | Text |
| · | Harvester Non Production 24x7 L3 Supp 1Y | FSP:G-SW1G563PRL6C | SP 1y TS Sub & Upd,24x7,4h Rm Rt |
| | Harvester Non Production 24x7 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upd,24x7,4h Rm Rt |
| S26361-F2348-P701 | Harvester 5-15 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H263PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P702 | Harvester 5-15 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H263PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P703 | Harvester 5-15 Nodes 24x7 L3 Supp 5Y | FSP:G-SW5H263PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Harvester 5-15 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH263PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P704 | Harvester 16-50 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1G863PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P705 | Harvester 16-50 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3G863PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P706 | Harvester 16-50 Nodes 24x7 L3 Supp 5Y | FSP:G-SW5G863PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Harvester 16-50 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTG863PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P707 | Harvester 51-100 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H163PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P708 | Harvester 51-100 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H163PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P709 | Harvester 51-100 Nodes 24x7 L3 Supp 5Y | FSP:G-SW5H163PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Harvester 51-100 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH163PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P710 | Harvester 101-250 Nodes 24x7 L3 Supp 1Y | | SP 1y TS Sub & Upd,24x7,4h Rm Rt |
| S26361-F2348-P711 | Harvester 101-250 Nodes 24x7 L3 Supp 3Y | | SP 3y TS Sub & Upd,24x7,4h Rm Rt |
| S26361-F2348-P712 | Harvester 101-250 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upd,24x7,4h Rm Rt |
| | Harvester 101-250 Nodes 24x7 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upd,24x7,4h Rm Rt |
| S26361-F2348-P713 | Harvester 251-1000 Nodes 24x7 L3 Supp 1Y | | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P714 | Harvester 251-1000 Nodes 24x7 L3 Supp 3Y | | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P715 | Harvester 251-1000 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Harvester 251-1000 Nodes 24x7 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P716 | Harvester 1001+ Nodes 24x7 L3 Supp 1Y | | SP 1y TS Sub & Upd,24x7,4h Rm Rt |
| | Harvester 1001+ Nodes 24x7 L3 Supp 3Y | | SP 3y TS Sub & Upd,24x7,4h Rm Rt |
| S26361-F2348-P718 | Harvester 1001+ Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upd,24x7,4h Rm Rt |
| Options for Longhorn | Harvester 1001+ Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTG663PRL6C | SP 1y Ext TS Sub & Upd,24x7,4h Rm Rt |
| S26361-F2348-P719 | Longhorn Non Production 24x7 L3 Supp 1Y | FSP:G-SW1I063PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn Non Production 24x7 L3 Supp. Prolongation | FSP:G-SWTI063PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P720 | Longhorn Non Production 9x5 L3 Supp 1Y | FSP:G-SW1I060PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| | Longhorn Non Production 9x5 L3 Supp. Prolongation | FSP:G-SWTI060PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P721 | Longhorn 5-15 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H863PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P722 | Longhorn 5-15 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H863PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P723 | Longhorn 5-15 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn 5-15 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH863PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| \$26361-F2348-P724 | Longhorn 16-50 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H563PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P725 | Longhorn 16-50 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H563PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P726 | Longhorn 16-50 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn 16-50 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH563PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P727 | Longhorn 51-100 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H763PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |

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| | Longhorn 51-100 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H763PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P729 | Longhorn 51-100 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn 51-100 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH763PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P730 | Longhorn 101-250 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H463PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P731 | Longhorn 101-250 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H463PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P732 | Longhorn 101-250 Nodes 24x7 L3 Supp 5Y | FSP:G-SW5H463PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn 101-250 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH463PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P733 | Longhorn 251-1000 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H663PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P734 | Longhorn 251-1000 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3H663PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P735 | Longhorn 251-1000 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn 251-1000 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH663PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P736 | Longhorn 1001+ Nodes 24x7 L3 Supp 1Y | FSP:G-SW1H363PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P737 | Longhorn 1001+ Nodes 24x7 L3 Supp 3Y | | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P738 | Longhorn 1001+ Nodes 24x7 L3 Supp 5Y | FSP:G-SW5H363PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | Longhorn 1001+ Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTH363PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P739 | Longhorn 5-15 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1H860PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P740 | Longhorn 5-15 Nodes 9x5 L3 Supp 3Y | FSP:G-SW3H860PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P741 | Longhorn 5-15 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | Longhorn 5-15 Nodes 9x5 L3 Supp. Prolongation | FSP:G-SWTH860PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P742 | Longhorn 16-50 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1H560PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P743 | Longhorn 16-50 Nodes 9x5 L3 Supp 3Y | FSP:G-SW3H560PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P744 | Longhorn 16-50 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | Longhorn 16-50 Nodes 9x5 L3 Supp. Prolongation | FSP:G-SWTH560PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P745 | Longhorn 51-100 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1H760PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P746 | Longhorn 51-100 Nodes 9x5 L3 Supp 3Y | FSP:G-SW3H760PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P747 | Longhorn 51-100 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | Longhorn 51-100 Nodes 9x5 L3 Supp. Prolongation | FSP:G-SWTH760PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P748 | Longhorn 101-250 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1H460PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P749 | - '' | FSP:G-SW3H460PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P750 | Longhorn 101-250 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| 504044 50040 5554 | Longhorn 101-250 Nodes 9x5 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| \$26361-F2348-P751 | Longhorn 251-1000 Nodes 9x5 L3 Supp 1Y | | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| \$26361-F2348-P752 | Longhorn 251-1000 Nodes 9x5 L3 Supp 3Y | | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P753 | Longhorn 251-1000 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| 62/2/4 F2240 D754 | Longhorn 251-1000 Nodes 9x5 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| | Longhorn 1001 + Nodes 9x5 L3 Supp 1Y | | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| \$26361-F2348-P755 | 11 | | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P756 | Longhorn 1001 + Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| Subscriptions for Rand | Longhorn 1001+ Nodes 9x5 L3 Supp. Prolongation | I 3F.G-3W I H30UPKLDC | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| · | Rancher Non Production 24x7 L3 Supp 1Y | ESD-G-SW1DA63DDI 60 | SP 1y TS,24x7,4h Rm Rt |
| 320301-1 23 4 0-F000 | Rancher Non Production 24x7 L3 Supp. Prolongation | | SP 1y 15,24x7,411 RIT Rt SP 1y Ext TS,24x7,4h Rm Rt |
| S26361-F2348-P801 | Rancher Non Production 9x5 L3 Supp. Prolongation | | SP 1y Ext 15,24x7,411 Rfff Rt SP 1y TS,9x5,4h Rm Rt |
| 320301-1 23 1 0-F001 | Rancher Non Production 9x5 L3 Supp. 11 Rancher Non Production 9x5 L3 Supp. Prolongation | | SP 1y 15,9x5,4fi Rffi Rt SP 1y Ext TS,9x5,4h Rm Rt |
| S26361-F2348-P802 | * | | |
| 320301-F2340-F00Z | Rancher 5-15 Nodes 24x7 L3 Supp 1Y | FSP:G-SW10A63PRL6C | SP 1y TS,24x7,4h Rm Rt |

■ SUSE NeuVector products

| Order Code | Text | Support Pack | Text |
|------------------------|--|--------------------|---------------------------------------|
| Subscriptions for SUSE | | зарроге г аск | rexe |
| · | NeuVector Non Production 24x7 L3 Supp 1Y | FSP:G-SW1I763PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector Non Production 24x7 L3 Supp. Prolongation | | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P758 | NeuVector Non Production 9x5 L3 Supp 1Y | FSP:G-SW1I760PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector Non Production 9x5 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P759 | NeuVector 5-15 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1I663PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P760 | NeuVector 5-15 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3I663PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P761 | NeuVector 5-15 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector 5-15 Nodes 24x7 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P762 | NeuVector 16-50 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1I363PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P763 | NeuVector 16-50 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3I363PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P764 | NeuVector 16-50 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector 16-50 Nodes 24x7 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P765 | NeuVector 51-100 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1I563PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P766 | NeuVector 51-100 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3I563PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P767 | NeuVector 51-100 Nodes 24x7 L3 Supp 5Y | | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector 51-100 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTI563PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P768 | NeuVector 101-250 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1I263PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P769 | NeuVector 101-250 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3I263PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P770 | NeuVector 101-250 Nodes 24x7 L3 Supp 5Y | FSP:G-SW5I263PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector 101-250 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTI263PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P771 | NeuVector 251-1000 Nodes 24x7 L3 Supp 1Y | FSP:G-SW1I463PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P772 | NeuVector 251-1000 Nodes 24x7 L3 Supp 3Y | FSP:G-SW3I463PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P773 | NeuVector 251-1000 Nodes 24x7 L3 Supp 5Y | FSP:G-SW5I463PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector 251-1000 Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTI463PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P774 | NeuVector 1001+ Nodes 24x7 L3 Supp 1Y | FSP:G-SW1I663PRL6C | SP 1y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P775 | NeuVector 1001+ Nodes 24x7 L3 Supp 3Y | FSP:G-SW3I663PRL6C | SP 3y TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P776 | NeuVector 1001+ Nodes 24x7 L3 Supp 5Y | FSP:G-SW5I663PRL6C | SP 5y TS Sub & Upgr,24x7,4h Rm Rt |
| | NeuVector 1001+ Nodes 24x7 L3 Supp. Prolongation | FSP:G-SWTI663PRL6C | SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt |
| S26361-F2348-P777 | NeuVector 5-15 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1I660PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P778 | NeuVector 5-15 Nodes 9x5 L3 Supp 3Y | FSP:G-SW3I660PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P779 | NeuVector 5-15 Nodes 9x5 L3 Supp 5Y | FSP:G-SW5I660PRL6C | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector 5-15 Nodes 9x5 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P780 | NeuVector 16-50 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1I360PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P781 | NeuVector 16-50 Nodes 9x5 L3 Supp 3Y | | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P782 | NeuVector 16-50 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector 16-50 Nodes 9x5 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P783 | NeuVector 51-100 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1I560PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P784 | NeuVector 51-100 Nodes 9x5 L3 Supp 3Y | | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P785 | NeuVector 51-100 Nodes 9x5 L3 Supp 5Y | | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector 51-100 Nodes 9x5 L3 Supp. Prolongation | | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P786 | NeuVector 101-250 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1I260PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |

| S26361-F2348-P787 | NeuVector 101-250 Nodes 9x5 L3 Supp 3Y | FSP:G-SW3I260PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
|-------------------|---|--------------------|--------------------------------------|
| S26361-F2348-P788 | NeuVector 101-250 Nodes 9x5 L3 Supp 5Y | FSP:G-SW5I260PRL6C | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector 101-250 Nodes 9x5 L3 Supp. Prolongation | FSP:G-SWTI260PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P789 | NeuVector 251-1000 Nodes 9x5 L3 Supp 1Y | FSP:G-SW1I460PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P790 | NeuVector 251-1000 Nodes 9x5 L3 Supp 3Y | FSP:G-SW3I460PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P791 | NeuVector 251-1000 Nodes 9x5 L3 Supp 5Y | FSP:G-SW5I460PRL6C | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector 251-1000 Nodes 9x5 L3 Supp. Prolongation | FSP:G-SWTI460PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P792 | NeuVector 1001+ Nodes 9x5 L3 Supp 1Y | FSP:G-SW1I660PRL6C | SP 1y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P793 | NeuVector 1001+ Nodes 9x5 L3 Supp 3Y | FSP:G-SW3I660PRL6C | SP 3y TS Sub & Upgr,9x5,4h Rm Rt |
| S26361-F2348-P794 | NeuVector 1001+ Nodes 9x5 L3 Supp 5Y | FSP:G-SW5I660PRL6C | SP 5y TS Sub & Upgr,9x5,4h Rm Rt |
| | NeuVector 1001+ Nodes 9x5 L3 Supp. Prolongation | FSP:G-SWTI660PRL6C | SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt |

Prolongation of terminating subscriptions

The Prolongation Subscription can be used for existing subscriptions which are close to their support cycle.

- Previous Basic subscriptions without Support Pack can only be renewed by subscriptions together with the appropriate Support Pack.
- Changing the support SLA from 9x5h to 24x7h or vice versa is possible.
- If a multi-socket subscription (4-socket or 8-socket) is to be renewed the number of subscriptions needed can be calculated by dividing the number of populated sockets by two.

Support term

All subscriptions and Support Packs are available with a support term of 1-year, 3-years and 5-years and 12 month prolongation. In order to achieve a different support term like 2-years or 4-years the server hardware needs to be shipped initially with either a 1-year or 3-year term or 12 month prolongation subscription. Close to the end of the initial term (1-year or 3-years) the subscription must then be renewed by a 12-month subscription prolongation option to achieve the desired support term. Initially ordering two subscriptions and Support Packs to reach the desired support term is possible.

Registration of the subscriptions and services

End User account number is required to perform the Activation of Support Pack. End User account number can be reached by registration on SUSE Customer Center: https://scc.suse.com/login.

The Activation key together with documentation required to Support registration are supplied to the Customer.

Subscription registration on SUSE Portal is not necessary. Subscription will be automatically activated after Support registration on Fujitsu portal. Activation of Support Pack must be performed according to the information supplied by Fujitsu.

References

SUSE Linux references at Fujitsu

Internet

SUSE references

- SUSE Homepage
- SUSE End User License Agreements (EULA)
- SUSE Linux Enterprise
- SUSE Linux Enterprise High Availability Extension
- SUSE Linux Enterprise Live Patching
- Long Term Service Pack Support
- SUSE Linux Enterprise High Performance Computing
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- SUSE Downloads
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