STYLISTIC M702
SOFTWARE UPDATE PROCEDURE

QUESTION

How to flash a new software image update for the STYLISTIC M702?

ANSWER

To install a new software image update for the STYLISTIC M702 please follow the procedure described in this document.
Download link for latest software image update: http://support.ts.fujitsu.com/content/UpdateM702.asp?back=true&lng=EN

PLEASE CHECK BEFORE THE UPDATE

1. When downloading the image files from the STYLISTIC M702, please make sure that you have a WiFi connection to the Internet.
2. Please make sure that you have around 2.5GB of free space available either on the internal storage of the STYLISTIC M702, or on the external storage (Micro-SD card). The image update may not be completed successfully, if not enough free space is available.
3. Please make sure that the battery is charged for 50% or more during the update procedure. We recommend to connect an AC Adapter.

INFORMATION AND WARNING (PLEASE READ CAREFULLY)

1. The image update of the system is at your own responsibility.
2. After updating to a new image version, you cannot change to a previous image version.
3. The update keeps the installed applications and settings. But it is nevertheless recommended to back up your personal data, settings and applications before installing the image update and carefully read the instructions.
4. Please make sure that applications do not get activated during the update procedure (e.g. Alarm Clock) in order to not interrupt the update process.
5. Please do not switch off the power during the image update procedure. This may set the Tablet PC in an undefined state, so that it cannot be started again properly. In such case please contact the Technical Support for any help.
6. There are two different methods to perform the software image update of the STYLISTIC M702:
   - using a separate Desktop PC or Notebook
   - directly with the STYLISTIC M702

   See the following sections respectively for a step-by-step description!

FUJITSU

PROCEDURE FOR THE SOFTWARE IMAGE UPDATE

(USING THE STYLISTIC M702 AND A DESKTOP PC OR NOTEBOOK FOR DOWNLOADING THE IMAGE UPDATE FILE)

1. Please check the installed image version:
   - At the STYLISTIC M702, please go to *Settings* → *About tablet* → *Build number*.
   - For the latest available image version, please check http://support.ts.fujitsu.com/content/UpdateM702.asp?back=true&lng=EN.
   The STYLISTIC M702 can only be updated to a newer image version.
   E.g., image version V04R25A can be installed on the image version V02R23B.
2. From your Desktop PC or Notebook, please download the update image file (ZIP file) from the download link at the bottom of this site and after the download is finished, please extract the ZIP file to retrieve the ENC-file.
3. Connect the STYLISTIC M702 with the USB cable to your Desktop PC or Notebook and copy the extracted ENC-file to the root of the STYLISTIC M702 internal storage or the root of the Micro SD-card. If the STYLISTIC M702 is encrypted for security reasons, please choose the root of the SD-Card.
4. On the STYLISTIC M702, go to *Settings* → *Security* and in the *Device Management* section please check the checkbox of *Unknown sources* in order to allow the installation of applications from other places than Google Play Store.
5. On the STYLISTIC M702, make sure that you have internet access via WiFi and go to *Settings* → *About tablet* → *System Update*.
6. Download the System update application (APK file).
7. After the download is finished, tap the downloaded application from the notification panel or start the *Downloads* app and tap the downloaded application in order to install the System update application.
8. Go to all applications (*Apps*) and start the *Operating system upgrade* application which will guide you through the update process.
   - If *Start download* is displayed, the system image file was not found. Please make sure that you followed the steps 2. and 3. from above correctly and repeat.
   - Please select the correct storage location of the image update file (see step 3. from above), either *Internal Storage* of the STYLISTIC M702, or *SD-card* on the Micro-SD card inserted into the STYLISTIC M702.
9. The update procedure is started with the *Start* button. This may take up to 30 minutes and the STYLISTIC M702 is rebooted automatically.
10. After the system image update was completed successfully, please remove the System update application by going to *Settings* → *Apps* and select the application *Operating system upgrade*. Then tap the *Uninstall* button.
11. Restore the previous security settings at *Settings* → *Security* and uncheck the checkbox of *Unknown sources* in order to allow the installation of applications from Google Play Store only.

PROCEDURE FOR THE SOFTWARE IMAGE UPDATE

(USING THE STYLISTIC M702)

1. Please check the installed image version:
    - At the STYLISTIC M702, please go to *Settings* → *About tablet* → *Build number*.
    - For the latest available image version, please check http://support.ts.fujitsu.com/content/UpdateM702.asp?back=true&lng=EN.
    The STYLISTIC M702 can only be updated to a newer image version.
    E.g., image version V04R25A can be installed on the image version V02R23B.
2. On the STYLISTIC M702, go to *Settings*, turn on *WiFi* and connect to a *WiFi* network for internet access.
3. On the STYLISTIC M702, go to *Settings* → *Security* and in the *Device Management* section please check the checkbox of *Unknown sources* in order to allow the installation of applications from other places than Google Play Store.
4. On the STYLISTIC M702, make sure that you have internet access via WiFi and go to *Settings* → *About tablet* → *System Update*.
5. Download the System update application (APK file).
6. After the download is finished, tap the downloaded application from the notification panel or start the *Downloads* app and tap the downloaded application in order to install the System update application.
7. Go to all applications (*Apps*) and start the *Operating system upgrade* application which will guide you through the update process.
    - Please select the storage location of your choice for the image update file, which can either be *Internal Storage* of the STYLISTIC M702, or *External Storage* on the Micro-SD card inserted into the STYLISTIC M702. If the STYLISTIC M702 is encrypted for security reasons, please select the root of the SD-Card.
8. The update procedure is started with the *Start* button.
    The update image file is downloaded automatically in the background. The download time may vary depending on the local network condition. The STYLISTIC M702 is rebooted automatically.
9. After the system image update was completed successfully, please remove the System update application by going to *Settings* → *Apps* and select the application *Operating system upgrade*. Then tap the *Uninstall* button.
10. Restore the previous security settings at *Settings* → *Security* and uncheck the checkbox of *Unknown sources* in order to allow the installation of applications from Google Play Store only.