



FUJITSU Service BS2000 SNMP Integration Service

Support of integration of SNMP in BS2000 to common monitoring systems according to customer requirements.

Overview of Offering

Description of Offering

The service includes consulting the customer, planning scenarios for optimal use, as well as installing and configuring the Integration components to enable customers to connect BS2000 systems to a monitoring platform.

Features & Benefits

Features

- Consulting on the possibilities of monitoring BS2000 systems via SNMP
- Planning scenarios for optimal usage
- Installation and configuration of the corresponding integration components for monitoring the BS2000 systems
- Individual consulting for new and existing customers
- Consulting at the customer site

Benefits

- Adaptation to customer-specific requirements and requests
- User-defined monitoring
- Integration of the BS2000 systems in a data center-wide monitoring system

Additional Information

Service Scope

- Initial configuration consulting
- Implementation on the basis of co-creation
- Periodic project discussions

Optional Additional Services

- Installation of a new monitoring solution for BS2000 monitoring display
- Maintenance of the monitoring solution used
- Execution of data backups of the monitoring configuration

Inclusions*

Services

- The basic scope of the service is adapted to the customer's needs and in consultation
- Additional services can be ordered optionally
- Service by arrangement mainly remote, but also locally at the customer's premises if required. <Service inclusion n>

Exclusions*

Services

- Installation of the Monitoring Server

Infrastructure

- Software Licenses
- Monitoring Server

Assumptions & Impact

- Fujitsu has access to all necessary premises and systems:
If the required systems cannot be accessed, the performance of the service is partially or completely at risk.
- All the information required to carry out the project has been provided:
The service is provided on the basis of the available information.
- Network connection of the monitoring solution and the system to be monitored:
If there is no usable network connection between the systems, no monitoring can take place

Customer Responsibilities

The customer ensures until the start of the service or beyond:

- Specific designation of the components to be monitored as far as possible
- Naming of a contact person who provides Fujitsu with the information/systems required to provide the Service
- Provision of the necessary infrastructure

Availability of Service

- Germany-wide
- International (by arrangement)

*Note: The list of Inclusions is a high level summary of all the service elements that form part of the Service. The list of Exclusions is a high level summary of some items that do not form part of the service, and has been provided to give additional clarity. .

Contact

FUJITSU
Fujitsu Technology Solutions GmbH
Adresse: Mies-van-der-Rohe-Straße 8
80807 München
Email: bs2000services@ts.fujitsu.com
Website: <http://ts.fujitsu.com/bs2000>
2019-02-12

©2019 Fujitsu Technology Solutions GmbH.

Fujitsu and the Fujitsu logo are trademarks or registered trademarks of Fujitsu Limited in Japan and other countries. Other company, product and service names may be trademarks or registered trademarks of their respective owners. Technical data subject to modification and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.