



# FUJITSU Enterprise Platform Service BS2000 openFT Consulting

Competent Consulting for the conception of a performant, secure and economic operation of openFT and its implementation.

## Overview of Offering

### Description of Offering

If you want to upgrade your data transfer to a more secure and efficient Managed File Transfer or you want to upgrade your existing openFT solution to the latest version, you need an optimized and customized concept for your infrastructure and for the realization of the upgrade. With Fujitsu's service **openFT Consulting** you can entrust us with this challenging task so you can focus on your key business.

### Features & Benefits

- Customized consulting for new and existing customers
- Consulting on site
- Presentation of openFT, its range of functions and installation of a trial version for new customers
- Conception based on your infrastructure and your key subjects
- Agreements on key subjects according to your needs
- Customization to your infrastructure and existing configurations
- Getting to know the software product and its advantages for your company
- Concept of a performant, efficient, secure and economic file transfer solution and its implementation for your infrastructure, requirements and challenges

## Additional Information

### Base Volumes

openFT consulting by Fujitsu experts on site and according to your key subjects  
Individual appointments

The installation of a trial version as well as a product presentation is possible for new customers

### Min & Max Threshold Volumes:

Minimum 1 day  
Maximum depending on customer's wishes

Inclusions*	Exclusions*
<p><b>Services</b></p> <ul style="list-style-type: none"> <li>■ Consulting for openFT</li> <li>■ Analysis of customer requirements and key subjects</li> <li>■ Individual appointments</li> </ul> <p><b>Infrastructure</b></p> <ul style="list-style-type: none"> <li>■ Adjustments of configuration (by agreement)</li> </ul>	<p><b>Services</b></p> <ul style="list-style-type: none"> <li>■ Upgrade of openFT</li> <li>■ Workshops and trainings</li> <li>■ Creation of training materials</li> </ul> <p><b>Infrastructure</b></p> <ul style="list-style-type: none"> <li>■ Software licenses</li> </ul>

Key Performance Indicators
<ul style="list-style-type: none"> <li>■ Concept for implementation of the customer's key subjects regarding performance, security and economic efficiency was created</li> <li>■ Concept was implemented successfully</li> <li>■ Agreements on appointments and costs were kept</li> </ul>

Assumptions & Impact	
<p><b>Assumptions:</b></p> <p>Your infrastructure was described to Fujitsu completely. All used platforms and operating systems as well as their product versions are known. Furthermore the network environment and type and amount of partners were communicated.</p> <p>There is a responsible contact person on site during the appointment, who can access all required systems.</p> <p>You own a valid license of openFT (independent of its version).</p>	<p><b>Impact:</b></p> <p>The development of the concept is based on these information. If they are unknown by the time the service starts, the operation will be delayed significantly.</p> <p>If the access to the required systems is not granted, the service will be partially or completely endangered, because necessary configurations can't be executed.</p> <p>If you don't own a valid license of openFT, we can offer you a consultation for new customers, where you get to know the range of functions and advantages of openFT.</p>

Customer Responsibilities
<ul style="list-style-type: none"> <li>■ Naming your key subjects as specific as possible</li> <li>■ Providing all relevant information about the environment, such as platforms, operating systems, product versions, network environment, type and amount of partners</li> <li>■ Granting access to facilities and systems</li> <li>■ Providing a contact person with access to all relevant facilities and systems</li> </ul>

Availability of Service
<ul style="list-style-type: none"> <li>■ Regional</li> <li>■ International (by agreement)</li> </ul>

\*Note: The list of Inclusions is a high level summary of all the service elements that form part of the Service. The list of Exclusions is a high level summary of some items that do not form part of the service, and has been provided to give additional clarity. .

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