

SERVICE & SOLUTION

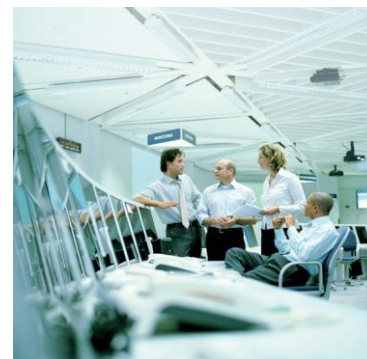
MANAGED DATA CENTER BS2000

GUARANTEED MAXIMUM SECURITY AND QUALITY

With Managed Data Center BS2000 Fujitsu provides a modular and comprehensive service concept for the operations of your BS2000 IT-infrastructure. To safeguard your business continuity, we provide you with our flexible service modules to ensure your BS2000 servers operate at high levels of security and availability, as your business processes demand.

Whether you need proactive services like our System Health Check or you want to swap out the whole BS2000 operations, our service offer include all operation-related processes in a BS2000 environment and are deployed according to your requirements. We take on the IT responsibility – you remain in control.

We help you so that you are free to concentrate on your core business and become more flexible, and we make sure your BS2000 business servers run without a hitch.



Your Requirements

- Focus on core business by offloading tasks in the operations area for the business-critical BS2000 business servers
- Transfer of the BS2000 operations to a versed provider
- Flexible service modules to provide support and offload tasks in application and infrastructure operation
- Higher efficiency through coverage of peaks in demand by temporary assignment of FTS specialists
- Security through having flexible access to highly qualified BS2000 specialists
- Remote monitoring of systems and applications
- Cost transparency and risk reduction through well-defined SLAs

Your Benefits

- Focus on core business thanks to being relieved of tasks in the IT operations area
- Appropriate security and availability for your applications
- Assurance of highly qualified support
- Mitigation of risks for operation of your BS2000 business servers

Brief description of the solution (partial quantity)

Consulting

- Your route to the Managed Data Center BS2000 begins with an in-depth consulting phase in which we work with you to clarify your needs and general conditions

Planning and transfer

- In the planning phase we develop a customized solution based on your requirements and geared to the operation of your BS2000 servers

Successful operation

- Qualified team with many years experience
- Service provision local and if possible also remote
- Regular project meetings

Some solution components

- Administrating of the BS2000 systems and peripherals
- Updating of system components to current versions
- Evaluation of diagnostic datas and correction management
- Job automation and accounting
- Backup and storage management (ARCHIVE/HSMS, MAREN, etc.)
- Standby and holiday cover

Prices, contracts and conditions

- The prices will be calculated as a regular remuneration and in accordance with the FTS conditions
- The BS2000 Competence Center is responsible for all acquisition and consulting activities in the BS2000 sector, reachable via the E-mail Address: Expert.BS2000@ts.fujitsu.com

Excluded solution and service components

- Signing of service contracts which include bonus/penalty clauses
- System and database administration outside of the BS2000 systems

Requirements

- Modification/maintenance of the application remains with the customer
- Clarifying licensing requirements for software products from other vendors is the responsibility of the customer
- Further requirements will be investigated and identified in the consulting dialog

CONTACT

FUJITSU TECHNOLOGY SOLUTIONS GMBH

E-mail: Expert.BS2000@ts.fujitsu.com
 Website: <http://ts.fujitsu.com>

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