

# SERVICE & SOLUTION

## BS2000 AS A SERVICE

### OPTIMAL ALLOCATION OF RESOURCES AND COST TRANSPARENCY

---

Fujitsu Data Center with BS2000 IT-Infrastructure and staff for customer requirements are available. Without having to invest in their own infrastructure, customers can use BS2000 services quickly according to current requirements and contractually agreed parameters. The complete responsibility for the BS2000 operation along the entire value chain can be assured by Fujitsu.

The system provision always differentiates between systems for productive use as well as for archive and information operations. While the system for productive operations maps the entire BS2000 operations, archive and information operations merely concentrates on read access to already existing data bases.

We help you, so that you are free to concentrate on your core business and become more flexible and we make sure your BS2000 applications run furthermore without a hitch.



#### Your Requirements

- Focus on core business by transmission of tasks in the operations area for the business-critical BS2000 servers
- Use of BS2000 Data Center Infrastructure
- Handing over the BS2000 operations to an experienced partner
- Cost transparency through well-defined SLAs

#### Your Benefits

- Offloading tasks in the operations area for the business-critical BS2000 business servers
- Appropriate security and availability for your BS2000 operations
- Reliance to a high qualified maintenance
- Mitigation of risks for operation of your BS2000 applications

#### Brief description of the solution (only partial quantity)

##### System provisioning

- Conception of the specific system environment
- Transfer of the application data to the new system
- Support of the test phase until the acceptance of the system operation

##### System administration

- Secured access onto the new system
- Maintenance of BS2000 system software
- Data backup and archiving

##### System monitoring

- Continuous check of the system functions
- Continuous inspection of the HW resources
- Analysis of logging files

#### Some solution components

- Efficient operations management in accordance with defined SLAs
- Single Point of Contact
- Use of the systems and applications permanently, or temporary to coordinated times (archive or information system)
- Flexible provisioning of additional HW-resources
- Data access via VPN connection
- Individual configurable service packages

#### Prices, contracts and conditions

- The prices will be calculated as a regular remuneration and in accordance with the FTS conditions
- The BS2000 Competence Center is responsible for all acquisition and consulting activities in the BS2000 sector and reachable via the E-mail Address: [Expert.BS2000@ts.fujitsu.com](mailto:Expert.BS2000@ts.fujitsu.com)

#### Requirements

- The maintenance of the BS2000 applications remains with the customer
- Clarifying licensing requirements for software products from other vendors is the responsibility of the customer
- Further requirements will be investigated and identified in the consulting dialog

#### CONTACT

FUJITSU TECHNOLOGY SOLUTIONS GMBH

E-mail: [Expert.BS2000@ts.fujitsu.com](mailto:Expert.BS2000@ts.fujitsu.com)

Website: <http://ts.fujitsu.com/bs2000>

All rights reserved, including intellectual property rights. Technical data subject to modifications and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.  
For further information: [ts.fujitsu.com/terms\\_of\\_use.html](http://ts.fujitsu.com/terms_of_use.html)  
Copyright © Fujitsu Technology Solutions GmbH 2016