

Lifecycle Policy

Fujitsu ETERNUS Snapshot Manager

Fujitsu will provide full support for the current generally available release and one previous product release. Support will start with the date of General Availability and will last until End-of-Service (EOS), which will be announced one year prior to the effective EOS date. For the final six month of the product lifecycle no new code development will be made and the support is therefore limited to provision of workarounds or known fixes.

Overview of ETERNUS Snapshot Manager lifecycle:

Product Release Number	General Availability Date	EOL / EOS Announcement	EOS
ESM 10	September 4th, 2013	tbd	tbd

Contact

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