

Stay ahead of the competition

Enterprise Service Catalog Manager
for Service Providers



Rising complexity and falling margins put service providers under pressure. Differentiating yourself from the competition is becoming increasingly difficult as more and more global players enter your markets.

FUJITSU Software Enterprise Service Catalog Manager is a self-service portal with which service providers can simplify service delivery, life-cycle operations and customer access. With Enterprise Service Catalog Manager, you can create a differentiated service offering that delivers healthier margins and better service levels to meet the ever-evolving needs of customers.

Your operations team can introduce new services quickly, automate their deployment, keep control of service usage and report and charge consumption. The intuitive, customizable self-service portal enables you to make your portfolio easily accessible and bookable by service users.

Your advantages

- Improve service levels and customer satisfaction
- Increase operational efficiency and margins
- Drive innovation and differentiate service offering

Learn more about Enterprise Service Catalog Manager:
<http://www.fujitsu.com/emeia/escm>

shaping tomorrow with you

Stay relevant in this fast-paced, digitally transforming world

If your company wants to drive new business, stay ahead of competitors and keep customers loyal, Enterprise Service Catalog Manager will help to make it happen:



Improve user experience

Meet the high expectations of millennial consumers by simplifying service consumption with a self-service portal that provides an App Store-like experience.



Increase productivity

Do more with less, and handle more service requests with fewer staff. Address different target groups with dedicated marketplaces.



Accelerate service delivery

Automate service provision processes and cut service delivery time from days to minutes.



Improve governance

Enjoy single-pane visibility across all services, and stay on top of service consumption and costs.



Drive innovation

Reduce time-to-market for new services and shift staff from mundane commodity services to those, which create real business value.



Embrace hybrid IT

Transform to a service integrator and support multi-cloud sourcing strategies with a management platform that crosses cloud and non-cloud environments.



Increase margins

Save operational costs by reducing manual admin efforts as much as possible and create individual pricing schemes for different service offerings.

Learn more about Enterprise Service Catalog Manager from Fujitsu:

→ www.fujitsu.com/emeia/escm

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