Introduction

Fujitsu Data Driven Services offer consulting services focusing on a particular customer use case scenario. They include initial analysis, customer workshops and guidelines to help you to optimize your IT landscape.

The Fujitsu SystemInspection Service for Storage provides a homogeneous overall view of your data center. It covers storage systems, backup environments and your virtualization environment.

The service offers an efficient assessment package for existing storage and backup infrastructure environments at a fixed price. The output provides valuable reports on current status, risks and recommendations for optimization.

Overview

With the increasing flood of data and the complexity of managing storage and backup servers, both on-premise and/or in the cloud, a method to collect data for decision making is a vital requirement.

Until now, it has been difficult to get a complete picture of the storage and backup capacity of an IT organization. The dedicated tools of storage and backup system providers usually offer a vendor-specific view of the systems.

The Fujitsu SystemInspection Service for Storage provides a homogeneous overview of your storage and backup systems to help optimize your storage and backup landscape. The assessment provides end-to-end reports on the storage capacity from the hosts to the storage system and shows the current physical storage capacity of the virtualized environments. This gives you a valid basis for making decisions.

The comprehensive overview will enable you to define the right strategy for your storage landscape. It will assist in decision making such as on whether to invest in needed capacity or possibly recover from previous over-spending.

Through our analysis, we will answer the most important questions regarding your infrastructure and thereby assist in developing your data strategy.

• Are your business-critical applications at risk?
  ➢ Will they run out of storage?
  ➢ Do backups protect them?
  ➢ Are other less important applications stealing their resources?
  ➢ Are they good candidates for moving to cloud?

• Are you compliant?
  ➢ Are there applications and/or data stores not being backed up?
  ➢ Are you fulfilling your SLAs?

Order codes

- Basic package
  (2 storage systems, 2 Backup servers and 1 Virtual Environment)
  FSP:G-IC16400PRSER
- Add-on package
  (One additional system: storage system, backup server or Virtual Environment)
  FSP:G-IC16500PRSER
Service in detail

Benefits
The Fujitsu SystemInspection Service for Storage provides assessment reports and recommendations for use cases such as:

- Optimization of storage space and costs
- Mitigating the risks associated with service level agreements (SLAs)
- Backup inconsistencies
- Improving compliance with retention requirements
- Performance and integrity of storage and backup systems
- Efficient application deployment in virtualized environment

Offering
The Fujitsu SystemInspection Service for Storage is based on Veritas NetBackup IT - Analytics™ and covers the assessment of your infrastructure as outlined below.

Service Scope of Basic package:

- Virtual workshop to select and define the assessment environment to be analyzed. The basic package includes:
  - Inspection of up to two storage systems¹, up to two backup servers and a maximum of one virtual environment² according to the supported systems
  - Selection of up to ten customer-specific infrastructure challenges
- Setting up the central instance in your data center on a Virtual Machine (recommended), implementation of the connector system on a Virtual Machine (recommended) in your data center for up to two backup servers, up to two storage systems and a maximum of one virtual environment
- Preparation of the report templates and dashboards
- Automatic data collection of information for the reports over an agreed period (typically five weeks) via connector system
- Analysis of the collected data in our Fujitsu data center or remotely in customer data center
- Creation of the required dashboards (see Figure 1)
- Detailed Assessment Documentation
  - Description of the actual status
  - Consultation and recommendations for further actions and instructions
- Final on-site workshop (travel costs not included)
- Deletion of the central instance, the installed connector system software and the data collected during the assessment

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¹ A storage system is defined as one physically and logically addressable unit
² Virtual Environment is limited to VMware vSphere, further hypervisors on request

Figure 1: The service utilizes Veritas NetBackup IT - Analytics™ which generates the risk mitigation dashboard. It tracks data from end-to-end as it flows through the data center, identifying events that could impact SLAs.
Pre-requisites

The customer agrees to the following conditions as pursuant to the delivery of the service defined and will provide:

• Answers to the Pre-Installation Checklist
• At least two VMs in the data center according to Fujitsu specifications
• Provisioning of the requirements in the systems to be examined
• IP infrastructure, embedded in customer network
• Remote access required for implementation of the central instance and connector system
• Remote access required for running reports
• Additional customer product licenses if required for assessment

Sales and operations

As typical with packaged services, they can be conveniently purchased in the desired quantity depending on the individual requirements.

The standard service delivery time is Monday to Friday from 09:00 am to 05:00 pm.

Services are designed to be performed remotely except the required on-site hands-on task. The service can be delivered outside of these times or on-site and will be subject to additional charges that can be quoted on request.

Unless expressly agreed, the Fujitsu Services as set out in this data sheet will be performed on the basis of the Fujitsu “General Terms for IT Implementation Services, IMAC/D Services and other works and services subject to acceptance”.

Legal Information / General Terms and Conditions

In addition to this data sheet, which includes a final list of the features of the services, the general business terms and conditions of the respective local Fujitsu entity for the performance of the services in its respective local version shall apply.

Please refer to: Terms and Conditions
More information

Fujitsu products, solutions & services
Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Fujitsu Portfolio
Built on industry standards, Fujitsu offers a full portfolio of IT hardware and software products, services, solutions and cloud offering, ranging from clients to datacenter solutions and includes the broad stack of Business Solutions, as well as the full stack of Cloud offerings. This allows customers to select from alternative sourcing and delivery models to increase their business agility and to improve their IT operation’s reliability.

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Learn more about Fujitsu, please contact your Fujitsu sales representative or Fujitsu Business partner, or visit our website.
www.fujitsu.com

Fujitsu green policy
Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment.
Using our global know-how, we aim to contribute to the creation of a sustainable environment for future generations through IT.
Please find further information at http://www.fujitsu.com/global/about/environment

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