Datasheet
Fujitsu Concierge-Kiosk
Self-Service Solution

The virtual seller

Your interface for customers

The Fujitsu Concierge Kiosk makes things more convenient for your customers. Customers are able to meet the full range of your service offerings or get support. The Fujitsu Concierge Kiosk can therefore function as a central point in a shopping centre.

The Fujitsu Concierge solution consists of a user-friendly touch screen interface for information and transactions. The 32 " touch screen is divided individually in three controllable areas .

Upper Area

The upper area on the screen is for the display of multimedia content, which aims to all visitors of the company or shopping centre. The display is not user-specific with the help of a scheduled playlist, similar to a television channel. The displayed content can be enriched with information, promotions and/or advertising campaigns.

Middle Area

The middle area of the screen is to provide recent information about users which is not confidential, but relevant for the execution of certain activities.
The area can be used to extend displayed information for the support of service selection by the user, for example in the preperation of an insurance program, the payment of an invoice or the conversation with an online consultant.

Bottom Area

The bottom area is for the discrete customer interaction and contains specific information. Customers can select the desired service and the connecting features from the main menu. These connecting features could be: storage location of a to be printed form or the payment of an invoice. All the controls are easy reachable for users with a limited mobility.

Components

Major Components

Fujitsu TP-X II Coupé
- Windows Embedded POSReady 2009 or WEPOS
- Intel CPU
- 15"-, 17"-, 19"- or 32" Touch-Display
- 2 GB RAM
- 160 GB Hard Disk
- Multiple powered and unpowered USB ports
- LAN, optional Wi-Fi and 3G

Scanning
- High performance imaging technology
- 1d, 2d, PDF412 support
- Small lens and presentation variants available

Printing
- High speed printer for 80 mm receipts

Payment
- Integrated EFT Pin Pad & Card Reader
- Custom configurations and additional peripherals possible

Components

Technical Details	TeamPad 700
Operating System	Microsoft® Windows® Embedded POSReady 2009 or WEPOS
CPU	Intel® CPU
Memory	1 GB (DDR2 SDRAM)
Storage	160 GB Hard Disk
Display	32 "color TFT-LCD touch panel.
Audio	Integrated Speakers
Keyboard	Pop up on screen keyboard
Network	LAN(standard), WLAN(optional)
BluetoothTM	Bluetooth(optional)
Expansion Storage	External Hard Disk
Scanning	1d, 2d and PDF412 format (optional)
Printing	Standard 80-mm thermal receipt (optional)
Payment	Card - integrated EFT terminal (optional)
Mains	Power supply
Operating Environment	Temperature : 0 to 40 degree Celsius Humidity : 20 to 85 % (non-condensing)
Dimensions	H x W x D: 2000 x x 600 x 130 mm without base plate

Additional Information

Fujitsu platform solutions

In addition to Fujitsu Concierge Kiosk, Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure-as-a-Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing products

www.fujitsu.com/global/services/computing/
- PRIMERGY: Industrial standard server
- SPARC Enterprise: UNIX server
- PRIMEQUEST: Mission-critical IA server
- ETERNUS: Storage system

Software

www.fujitsu.com/software/
- Interstage: Application infrastructure software
- Systemwalker: System management software

More information

Learn more about Fujitsu's New Model for Retail, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website.
www.fujitsu.com/global/solutions/retail

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:
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