

Data Sheet

Fujitsu ManageNow® for Data Center Monitoring Solution Package

The ManageNow® Approach

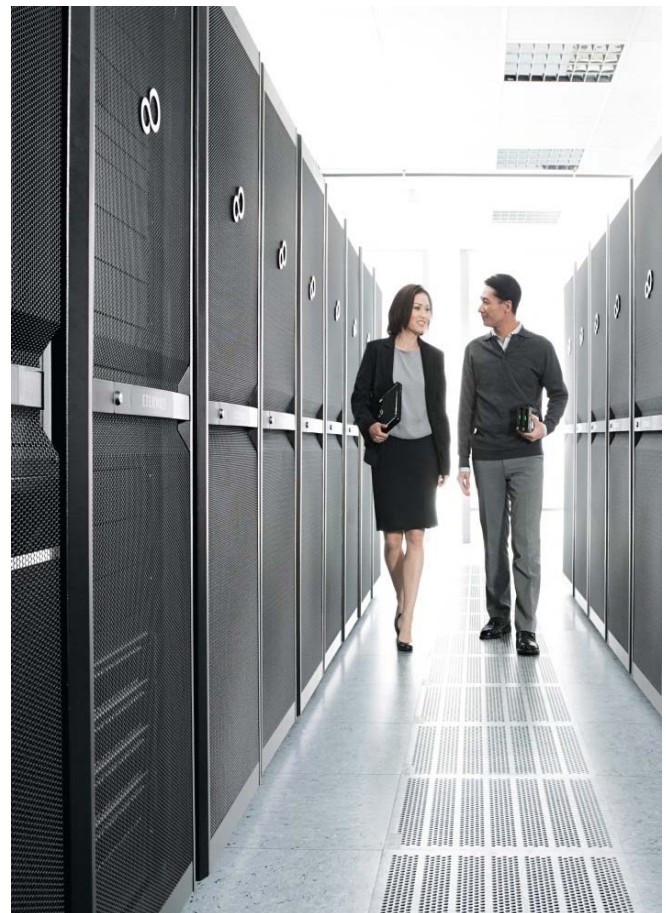
Fujitsu ManageNow® is a portfolio of modular solutions for efficient IT operations management. The solutions are comprised of a package of finely tuned components; software, deployment, customization and support services which utilize market-leading open source IT management software as a foundation, coupled with best-in-class methodologies derived from more than 10 years experience in delivering IT operations management solutions. ManageNow® enables highly automated integration of enterprise IT management with cost reductions of up to 65% compared to a typical manual installation and customization, and with Fujitsu's deployment service realizes a productive solution in just one week! Due to the high level of automation and consolidation of IT infrastructure management, operating costs can be improved by 40%.

Fujitsu ManageNow® for Data Center Monitoring

ManageNow® for Data Center Monitoring is a highly scalable solution for the monitoring of data center IT infrastructure, providing a highly-efficient out-of-the-box monitoring for Fujitsu IT products (PRIMERGY, ETERNUS, etc.) as well as for IT products from the main SAN and storage vendors (Brocade, EMC, NetApp,...). ManageNow® supports inventory of the monitored systems including best practice threshold values to reduce the customizing efforts for monitored systems. The integration of open source Nagios®/Icinga® native plugins preserves investments in own-developed plugins and enhances flexibility by using plugins sourced from the Nagios® community. Easy to define services visualize the impact of infrastructure problems to the affected services (business process views). Comfortable service dashboards provide operational task-focused views for various operators and/or operator teams. Easy to define topology views visualize the topology, including dependencies between monitored systems and provide root cause and impact cause analysis of events and alarms. The patent pending ManageNow® Automated Control Process reduces the operational efforts in the daily data center business.

Your Benefits

- Scalable enterprise-grade IT monitoring solution that harnesses the vast wealth of management features found in the open source IT monitoring software (Nagios®, Icinga®).
- Out-of-the box monitoring for Fujitsu IT products (PRIMERGY, ETERNUS, etc.) as well as for IT products from the main SAN and storage vendors (Brocade, EMC, NetApp,...)



- Visualize the impact of infrastructure problems to affected services (business process views)
- Visualize the topology including dependencies between monitored systems and provide root cause and impact cause analysis of events and alarms
- Preserves investments in own-developed plugins and enhances flexibility by using plugins sourced from the Nagios® community
- High degree of automation combined with rapid deployment enables maximum efficiency and productivity from week 1
- Support of complete monitoring stack including open source components
- No costly upgrades for ongoing development of ManageNow® software

Service Details

Service description

The ManageNow® Solution Package consists of three components

1. Pre-packaged software
2. Deployment Service for initial setup
3. Solution Support for the first year



1. Software

ManageNow® for Data Center Monitoring Software is a ready-to-run-software-appliance based on Nagios®/Icinga® with enhanced functionality. For a complete description please refer to the **Data Sheet Fujitsu ManageNow® for Data Center Monitoring – Software**.

2. Deployment Service

The Deployment Service for ManageNow® for Data Center Monitoring is a rapid and stress-free deployment of an efficient Enterprise IT Management solution. The customization is standardized and highly automated which requires significantly reduced effort than a typical manual installation and customization. For a complete description please refer to the **Data Sheet Fujitsu ManageNow® for Data Center Monitoring – Deployment Service**.

3. Solution Support

The Solution Support includes Hotline support by telephone and E-mail with direct contact to Fujitsu ManageNow® specialists, ManageNow® software patches, and ongoing development releases of ManageNow® software. For a complete description please refer to the **Data Sheet Fujitsu ManageNow® for Data Center Monitoring – Solution Support**.

Service conditions

Contract terms

A fixed 12 months Support Agreement is included with the ManageNow® Solution Package (Order code: CPS:IT-MNS-00001FD). Support Agreements may be extended and renewed with one or more ManageNow® Support Extension Packs (Order code: CPS:IT-MNS-00002FD, valid for 12 months) which may be ordered separately for the term required and are valid from the expiration date of the last expired term.

Unless expressly agreed otherwise the Fujitsu IT Services as set out in this Datasheet will be performed based on the Fujitsu **“General Terms on Consulting and Technical Assistance”**, or alternatively - where the main emphasis of the Services is on the performance of works - based on the Fujitsu **“General Terms for IT Integration Services, IMAC/D Services and other works and services subject to acceptance”**.

Ordering & delivery

This Solution Package is available from your local Fujitsu sales office. There is one order code for the Package, for Software and for Support Extensions but the price depends on the amount of monitored systems. When ordering please quote the information below.

Title: **Fujitsu ManageNow® for Data Center Monitoring – Solution Package**

Order code: **CPS:IT-MNS-00001FD**
including ManageNow® for Data Center Monitoring Deployment Service and Solution Support for 1 year

Title: **Fujitsu ManageNow® for Data Center Monitoring – Support Extension**

Order code: **CPS:IT-MNS-00002FD**
extends the Data Center Monitoring Solution Support for 1 additional year

Title: **Fujitsu ManageNow® for Data Center Monitoring – Software Extension**

Order code: **CPS:IT-MNS-00003FD**
extends the Data Center Monitoring Software for additional managed systems

More information

Fujitsu Professional Services

In addition to ManageNow® Services Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure as a Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing Products

www.fujitsu.com/fts/products

- PRIMERGY: Industry Standard Server
- SPARC Enterprise: UNIX-Server
- BS2000/OSD Mainframes
- PRIMEQUEST: Mission Critical IA Server
- ETERNUS: Storage Solutions
- ESPRIMO, LIFEBOOK: Workplaces

Software

www.fujitsu.com/fts/products/software

- Operating Systems
- Middleware
- Applications
- Partner Software

Services

www.fujitsu.com/fts/services

- Managed Services
- Infrastructure as a Service
- Consulting & Integration Services
- Maintenance & Support Services

More information

To learn more about ManageNow® and other related services please contact your Fujitsu sales representative, email us at expert@ts.fujitsu.com, or visit our website at www.fujitsu.com/fts/managenow

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:

www.fujitsu.com/global/about/environment/



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2014-02-12 CEMEA&I EN

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