

Data Sheet

Fujitsu ManageNow® for Client & Server Automation Solution Package

Your requirements

Modern data centers are typically dynamic, with an ongoing requirement to provide IT infrastructure configurations to meet current business needs. Faced with the reality of harnessing fast-evolving technologies balanced with tight IT budgets, having the necessary skills and capacity available to ensure that business critical IT infrastructures are optimally managed can be a daunting task.

The main task for administrators in heterogeneous client/server IT environments is to keep their server, desktop and notebook infrastructures available, performant and secure, to enable users to perform their business functions. The spectrum of required administrative functions ranges from hardware and software inventory to software packaging, cascading software distribution, automatic operating system installation and patch management as well as remote maintenance and the complete management of workplace systems, all of which requires a well-integrated set of IT automation tools to bring maximum automation in supporting many systems.

The ManageNow® Approach

Fujitsu ManageNow® is a portfolio of modular solutions for efficient IT operations management. The solutions are comprised of a package of finely tuned components; software, deployment, customization and support services which utilize market-leading data center management software as a foundation, coupled with best-in-class methodologies derived from more than 10 years experience in delivering IT operations management solutions. ManageNow® enables highly automated integration of data center management with cost reductions of up to 65% compared to a typical manual installation and customization, and with Fujitsu's deployment service realizes a productive solution in just one week! Due to the high level of automation and consolidation of IT infrastructure management, operating costs can be improved by 40%.

ManageNow® Client & Server Automation

ManageNow® Client & Server Automation simplifies the administration and monitoring of heterogeneous server, client and retail IT infrastructure, comprehensively optimizing IT operations. The spectrum of functions range from hardware and software inventory to software packaging that includes Microsoft standard MSI, cascading software distribution, automatic operating system installation, and patch management, as well as remote maintenance and the complete management of workplace systems. ManageNow® Client & Server Automation increases productivity and efficiency thanks to highly

standardized systems that can be installed and operated automatically. The standardization and automation of lifecycle management in client & server IT infrastructure enables organizations to effectively manage hardware and software solutions.



Your Benefits

- Standardized, reproducible automation management of heterogeneous Client & Server environments ensures maximum reliability and flexibility
- High degree of automation combined with rapid Deployment enables maximum efficiency and productivity from week 1
- Considerable implementation costs can be saved (up to 65%)
- Hotline support by telephone and E-mail provides direct contact to ManageNow® specialists to quickly and professionally resolve problems.
- ManageNow® software patches ensure you are always up to date.
- Ongoing development of the ManageNow® software enables customers to benefit from new features without costly upgrades.

Service Details

Service description

The ManageNow® Solution Package consists of three components

1. Pre-packaged software
2. Deployment Service for initial setup
3. Solution Support for the first year



1. Software

ManageNow® for Client & Server Automation guarantees easy implementation and efficient operation of CA Client Automation infrastructure environments by automated installation and configuration processes. Additional ManageNow® software add-ons provide a ManageNow® Infrastructure Toolset and the integration of Fujitsu's DeskView®. The daily efforts of administrators and operators for unattended operating system (OS) installation will be dramatically reduced by pre-configured OS Images and the ManageNow® Plug & Play Driver Database for Microsoft Windows. For a complete description please refer to the **Data Sheet Fujitsu ManageNow® for Client & Server Automation - Software**.

2. Deployment Service

The Deployment Service for ManageNow® for Client & Server Automation is a rapid and stress-free deployment of an efficient Data Center Management solution. The customization is standardized and highly automated which requires significantly reduced effort than a typical manual installation and customization. For a complete description please refer to the **Data Sheet Fujitsu ManageNow® for Client & Server Automation - Deployment Service**.

3. Solution Support

The Solution Support includes Hotline support by telephone and E-mail with direct contact to Fujitsu ManageNow® specialists, ManageNow® software patches, and ongoing development releases of

ManageNow® software. For a complete description please refer to the **Data Sheet Fujitsu ManageNow® for Client & Server Automation - Solution Support**.

Service conditions

Contract terms

A fixed 12 months Support Agreement is included with the ManageNow® Solution Package (Order code: CPS:IT-MNS-00007FD). Support Agreements may be extended and renewed with one or more ManageNow® Support Extension Packs (Order code: CPS:IT-MNS-00008FD, valid for 12 months) which may be ordered separately for the term required and are valid from the expiration date of the last expired term.

Unless expressly agreed otherwise the Fujitsu IT Services as set out in this Datasheet will be performed based on the Fujitsu **"General Terms on Consulting and Technical Assistance"**, or alternatively - where the main emphasis of the Services is on the performance of works - based on the Fujitsu **"General Terms for IT Integration Services, IMAC/D Services and other works and services subject to acceptance"**.

Ordering & delivery

This Solution Package is available from your local Fujitsu sales office. There is one order code for the Package, for Software and for Support Extensions but the price depends on the amount of monitored systems. When ordering please quote the information below.

Title: **Fujitsu ManageNow® for Client & Server Automation - Solution Package**

Order code: **CPS:IT-MNS-00007FD**
including ManageNow® for Client & Server Automation Deployment Service and Solution Support for 1 year

Title: **Fujitsu ManageNow® for Client & Server Automation - Support Extension**

Order code: **CPS:IT-MNS-00008FD**
extends the Client & Server Automation Solution Support for 1 additional year

Title: **Fujitsu ManageNow® for Client & Server Automation - Software Extension**

Order code: **CPS:IT-MNS-00009FD**
extends the Client & Server Automation Software for additional managed systems

More information

Fujitsu Professional Services

In addition to ManageNow® Services Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure as a Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing Products

www.fujitsu.com/fts/products

- PRIMERGY: Industry Standard Server
- SPARC Enterprise: UNIX-Server
- BS2000/OSD Mainframes
- PRIMEQUEST: Mission Critical IA Server
- ETERNUS: Storage Solutions
- ESPRIMO, LIFEBOOK: Workplaces

Software

www.fujitsu.com/fts/products/software

- Operating Systems
- Middleware
- Applications
- Partner Software

Services

www.fujitsu.com/fts/services

- Managed Services
- Infrastructure as a Service
- Consulting & Integration Services
- Maintenance & Support Services

More information

To learn more about ManageNow® and other related services please contact your Fujitsu sales representative, email us at expert@ts.fujitsu.com, or visit our website at www.fujitsu.com/fts/managenow

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:

www.fujitsu.com/global/about/environment/



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Contact

FUJITSU Technology Solutions GmbH
Mies-van-der-Rohe-Straße 8, 80807 Munich, Germany
Telephone: +49(0) 1805 372 900*
Email: expert@ts.fujitsu.com
Web: www.fujitsu.com/fts/
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