

Data Sheet

Fujitsu ManageNow® for Client & Server Automation Deployment Service

Your Requirements

Modern data centers are typically dynamic, with an ongoing requirement to provide IT infrastructure configurations to meet current business needs. Faced with the reality of harnessing fast-evolving technologies balanced with tight IT budgets, having the necessary skills and capacity available to ensure that business critical IT infrastructures are optimally managed can be a daunting task.

The main task for administrators in heterogeneous client/server IT environments is to keep their server, desktop and notebook infrastructures available, performant and secure, to enable users to perform their business functions. The spectrum of required administrative functions ranges from hardware and software inventory to software packaging, cascading software distribution, automatic operating system installation and patch management as well as remote maintenance and the complete management of workplace systems, all of which requires a well-integrated set of IT automation tools to bring maximum automation in supporting many systems.

The ManageNow® Approach

Fujitsu ManageNow® is a portfolio of modular solutions for efficient IT operations management. The solutions are comprised of a package of finely tuned components; software, deployment, customization and support services which utilize market-leading data center management software as a foundation, coupled with best-in-class methodologies derived from more than 10 years experience in delivering IT operations management solutions. ManageNow® enables highly automated integration of data center management with cost reductions of up to 65% compared to a typical manual installation and customization, and with Fujitsu's deployment service realizes a productive solution in just one week! Due to the high level of automation and consolidation of IT infrastructure management, operating costs can be improved by 40%.

ManageNow® Client & Server Automation

ManageNow® Client & Server Automation simplifies the administration and deployment of heterogeneous server, client and retail IT infrastructure, comprehensively optimizing IT operations. The spectrum of functions range from hardware and software inventory to software packaging that includes Microsoft standard MSI, cascading software distribution, automatic operating system installation, and patch management, as well as remote maintenance and the complete management of workplace systems. ManageNow® Client & Server Automation increases productivity and efficiency thanks to highly standardized systems that can be installed and operated au-

tomatically. The standardization and automation of lifecycle management in client & server IT infrastructure enables organizations to effectively manage hardware and software solutions.



ManageNow® Deployment Services

With ManageNow® for Client & Server Automation we offer a rapid and stress-free deployment of an efficient Enterprise IT Management solution. The rollout for the Enterprise IT Management solution (Enterprise/ Domain Manager, Database Cluster, Scalability Server, Admin Client, Packaging Workstation and ManageNow® extensions) is pre-packaged and pre-configured by ManageNow®. This ensures the unattended and automated installation and configuration of all management roles in the CA Client Automation and CA Server Automation infrastructure environments in a time and cost optimized way.

Your Benefits

- Standardized, reproducible automation management of heterogeneous Client & Server environments ensures maximum reliability and flexibility
- High degree of automation combined with rapid Deployment enables maximum efficiency and productivity from week 1
- Considerable implementation costs can be saved (up to 65%)

Service Details

Service description

Five steps to success!

Fujitsu consultants follow proven, structured methods to implement a standardized, reproducible and highly efficient Enterprise IT Management solution with *5-Day Deployment Service*, consisting of:

Day 1: Deployment of ManageNow® Server

Unattended installation of ManageNow® software, including tested CA Client & Server Automation product patches of a Domain Manager (and in addition an Enterprise Manager, if necessary) with all product components of CA Client & Server Automation:

- CA Software Delivery (SD)
- CA Asset Management (AM)
- CA Asset Intelligence (AI)
- CA Remote Control (RC)
- CA Patch Manager (PM)
- CA Migration Manager (DMM)
- CA OS Installation Management (OSIM)

Day 2: Deployment of ManageNow® Administration Workstation

Installation of software and setup of GUI for installation and administration of CA Client & Server Automation product components.

Day 3: Best Practice Configuration & Client Operating System Roll-out Preparation

- Standardized best practice configuration settings for all product components of CA Client & Server Automation
- Sample workplace system equipped with agents for SD, AM, RC
- Infrastructure prepared for roll-out of client operating systems

Day 4: Software Distribution

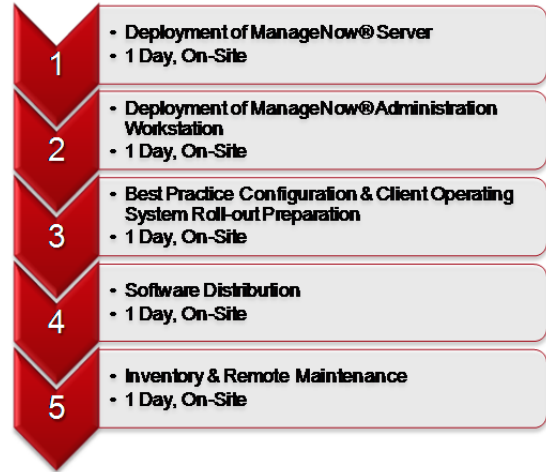
- Standardized best practice configuration settings for the manager for central software distribution
- Secondary software distribution server as local sub-depot for software products to be distributed
- Workplace for construction of software packages
- Client agent for processing the software packages

Day 5: Asset Inventory & Remote Control

- Standardized best practice configuration settings for the manager for central control and monitoring of Inventory
- Installation of a secondary inventory server as local inventory data collector
- Installation of remote components for processing inventory data
- Client agent for processing inventory information
- Manager for central control of remote maintenance functionality
- A client agent to drive remote maintenance

Each day: Training on the job based on detailed Documentation

For all ManageNow® installation and configuration steps above



consistent online documentation is delivered with the following:

- Documentation sources in Microsoft® Word format
- Documentation presented in HTML format
- ManageNow® installation methods are fully described
- Every installed ManageNow® package is described in detail
- Customer-specific extension enhancements

Service conditions

The Customer agrees to the following conditions as pursuant to the delivery of the service defined:

- A contact person(s) from the customer organization available to Fujitsu for the duration of the service
- If requested by Fujitsu, other subject matter experts from the Customer organization be made available for consultation selectively on related subjects
- Fujitsu will not be held responsible for any data loss. The Customer is responsible for ensuring that all data on measured systems is backed-up prior to service commencement.

Unless expressly agreed otherwise the Fujitsu IT Services as set out in this datasheet will be performed based on the Fujitsu *“General Terms on Consulting and Technical Assistance”*, or alternatively - where the main emphasis of the services is on the performance of works - based on the Fujitsu *“General Terms for IT Integration Services, IMAC/D Services and other works and services subject to acceptance”*.

Ordering

This Deployment Service is available from your local Fujitsu Technology Solutions sales office. When ordering please quote:

Title **ManageNow® Client & Server Automation Deployment Service**

Order code **CPS: IT-MNS-21014F**

More information

Fujitsu platform solutions

In addition to the Fujitsu ManageNow® Client & Server Management Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure-as-a-Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing Products

www.fujitsu.com/fts/products

- PRIMERGY: Industry Standard Server
- SPARC Enterprise: UNIX-Server
- BS2000/OSD Mainframes
- PRIMEQUEST: Mission Critical IA Server
- ETERNUS: Storage Solutions
- ESPRIMO, LIFEBOOK: Workplaces

Software

www.fujitsu.com/fts/products/software

- Operating Systems
- Middleware
- Applications
- Partner Software

Services

www.fujitsu.com/fts/services

- Managed Services
- Infrastructure as a Service
- Consulting & Integration Services
- Maintenance & Support Services

More information

To learn more about the Fujitsu ManageNow® Client & Server Management and other services please contact your Fujitsu sales representative, email us at expert@ts.fujitsu.com, or visit our website at www.fujitsu.com/fts/consultingservices

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:

www.fujitsu.com/global/about/environment/



Copyright

© Copyright 2014 Fujitsu Technology Solutions GmbH
Fujitsu, the Fujitsu logo and Fujitsu brand names are trademarks or registered trademarks of Fujitsu Limited in Japan and other countries. Other company, product and service names may be trademarks or registered trademarks of their respective owners.

Disclaimer

Technical data subject to modification and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.

Contact

FUJITSU Technology Solutions GmbH
Mies-van-der-Rohe-Straße 8, 80807 Munich, Germany
Telephone: +49(0) 1805 372 900*
Email: expert@ts.fujitsu.com
Web: www.fujitsu.com/fts/
2014-02-28 CEMEA&I EN

*) each call 14 ct/min.; the prices for calls made from mobile devices are limited to 42 ct/min.