

Data Sheet

FUJITSU Storage ETERNUS DX500 S4 Hybrid System

Leading storage performance, automated quality of service



ETERNUS DX - Business-centric Storage

FUJITSU Storage ETERNUS DX S4 is the perfect hybrid storage for SMB, something every business can afford, with integrated and powerful features for business growth, efficiency and continuity. Latest capacity and performance optimization capabilities contribute to comprehensive business efficiency. Outstanding data-safe technologies and all-inclusive encryption guarantee uncompromised business continuity

ETERNUS DX500 S4

The scalable and unified Fujitsu Storage ETERNUS DX500 S4 system delivers leading storage performance and automated quality of service management enabling a maximum of system utilization and contributing to a fast ROI. It is the perfect solution when consolidating data in large-scale databases, business-critical applications and business analytics / big data – all into one system. It provides ample headroom for demanding server / desktop virtualization environments and enterprise file services. The ETERNUS DX family architecture lets customers benefit from software options, such as thin provisioning, automatic storage tiering, transparent failover, quality of service management and ensures smart operation and business continuity. The selective use of deduplication and compression completes the set of features with efficiency options. This all makes ETERNUS DX500 S4 an ideal storage system for business-critical data.



Features & Benefits

| Main Features | Benefits |
|--|---|
| Maximum utilization and consolidation | <ul style="list-style-type: none">■ Comprehensive scalability ready for future needs■ Outstanding benchmark results with ultra-low latency■ Unified SAN and NAS access drive system utilization improving ROI■ Flexible combination of flash and disk media for a broader scope of deployments■ ETERNUS SF management suite |
| Business Continuity around the clock | <ul style="list-style-type: none">■ Replication and Storage Cluster to avoid planned or unplanned downtimes■ Transparent failover for 100% data insurance and non-stop operations■ Intelligent snapshot functionality for backup■ System availability of 99.9999% |
| Automated Quality-of-Service | <ul style="list-style-type: none">■ Control of applications priorities according to business needs.■ Automation of monitoring and adjustment■ Minimization of admin efforts■ Guaranteed service levels |
| Selective use of deduplication / compression | <ul style="list-style-type: none">■ Decide on application label which option fits best■ Don't compromise applications with performance SLA's■ Capacity savings in hybrid configurations |

Technical details

General system information

| ETERNUS DX500 S4 | |
|---|---|
| No. of controllers | 2 |
| No. of host interfaces | 4/8 ports [FC(32Gbit/s), iSCSI(10Gbit/s, 1Gbit/s), Ethernet(10Gbit/s)], 4-16 ports [FC(16Gbit/s,8Gbit/s), Ethernet(1Gbit/s)] |
| Maximum System Memory | 256GB |
| Extreme Cache | 5,600 GB |
| Extreme Cache Pool | 3,200 GB |
| Maximum Disk Drives | 528 |
| Max. no. of drive enclosures | 22 |
| Note | 22 with 2.5" or 3.5" DE, 8 with HD-DE or mixture of DEs up to Max no. Drives |
| Supported RAID levels | 0, 1, 1+0, 5, 5+0, 6 |
| Host Interfaces | Fibre Channel (32Gbit/s, 16Gbit/s, 8Gbit/s) iSCSI (10 Gbit/s, 1 Gbit/s) Ethernet (10 Gbit/s, 1 Gbit/s) |
| Mixed host interfaces | Yes |
| Max. no. of hosts | 4,096 |
| Supported NAS protocols | CIFS (SMB 2.0), CIFS (SMB 3.0), NFSv2, NFSv3, NFSv4 |
| Maximum Storage Capacity HDD | 6,336 TB |
| Maximum Storage Capacity SSD | 16,220 TB |
| Drive Type | 2.5-inch, SAS, 15,000 rpm (900 GB / 600 GB / 300 GB*) 2.5-inch, SAS, 10,000 rpm (2.4 TB/ 1.8 TB / 1.2 TB / 900 GB* / 600 GB / 300 GB*) 2.5-inch, SAS (self-encrypting), 10,000rpm (2.4 TB/ 1.2TB) 2.5-inch, Nearline SAS, 7,200 rpm (2 TB / 1 TB) 2.5-inch, SSD (30.72TB / 15.36TB / 7.68TB / 3.84 TB / 1.92 TB / 960GB / 400 GB) 2.5-inch, SSD (self-encrypting) (7.68TB/3.84 TB/1.92 TB/ 400 GB*) 3.5-inch, Nearline SAS, 7,200 rpm (12 TB/ 10 TB / 8 TB / 6 TB / 4 TB / 2 TB) 3.5-inch, Nearline SAS (self-encrypting), 7,200 rpm (12 TB/ 8 TB/ 4 TB) 3.5-inch, SSD (3.84TB / 1.92TB / 960GB / 400GB*) 3.5-inch, SSD (self-encrypting) (3.84 TB/1.92 TB/ 400 GB*) HDDE, SAS, 10,000 rpm (1.2 TB) HDDE, Nearline SAS, 7,200 rpm (12 TB / 10 TB / 8 TB / 6 TB / 4 TB / 2 TB) HDDE, SSD (3.84TB* / 1.92TB*) HDDE, Nearline SAS(self-encrypting), 7,200 rpm (12TB / 8 TB / 4TB) |
| Note | 2.5-inch drives are available only for 2.5-inch drive enclosures and 3.5-inch drives are available only for 3.5-inch drive enclosures. 2.5-inch 2TB, 3.5-inch 6TB/8TB/10TB Nearline SAS and 1.8TB SAS drives are Advanced Format drives. * Not Available in EMEIA region |
| Max. no. of SSDs | unlimited |
| Mixed 2.5 inch/ 3.5 inch drive enclosures | Yes |
| Drive interface | Serial Attached SCSI (12 Gbit/s) |
| Back-end disk connectivity | 2 pairs of four-lane x 12 Gbit/s Serial Attached SCSI buses (SAS 3.0 wide) |
| Max. no. of LUNs | 16,384 |
| Max. LUN capacity | 128 TB |
| No. of snapshots - max. | 8,192 |
| Max. no. of copy generations | 512 |
| Eco-mode | Yes |
| Deduplication | for block |
| Compression | for block |

Performance management

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|---------------------------|---|
| Automated Storage Tiering | Yes |
| Quality of Service | Yes |
| Automated QoS | Yes |
| Wide striping | Yes |
| Note | Automation options can be activated via ETERNUS SF Software |

Continuity management

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| Storage Cluster | Yes |
| Remote Copy functionality | Synchronous and asynchronous |
| Note | Options can be activated via ETERNUS SF Software |

Information security management

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| Data confidentiality | Self-Encrypting Disk, Controller based Encryption, HTTPS (SSL), One Time Password, RADIUS, SSH |
| Data integrity | Cache Protection, Data Block Guard, Disk Drive Patrol |

Availability management

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| Fast Recovery | Yes |
| Non-disruptive maintenance | Dedicated Hot Spare, Global Hot Spare |
| Non-disruptive firmware upgrade | Yes |
| Redundancy | RAID Controller, Fan, Power supply |
| Hot part replacement | Yes |

Capacity management

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|---------------------------------------|-----|
| Thin Provisioning | Yes |
| RAID migration | Yes |
| LUN online expansion w/o interruption | Yes |
| Reporting function | Yes |
| Hot part expansion | Yes |

Management

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|---------------------|--|
| Interfaces | Ethernet (1000 Base-T / 100 Base-TX / 10 Base-T) |
| Supported protocols | SNMP (version1, 2C, 3), SMI-S 1.6 |
| Administration | Web-based graphical user interface, CLI (Command Line Interface), ETERNUS SF |
| Remote Support | Event notification (E-mail / SNMP / Syslog), Remote maintenance |

Supported OS for ETERNUS SF

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|-----------------------------|---|
| Operation Management Server | Microsoft® Windows Server® 2016 Microsoft Windows Server 2012, 2012 R2 Microsoft Windows Server 2008, 2008 R2 Solaris® 11 (11/11 or later) Solaris® 10 Red Hat® Enterprise Linux® 7 Red Hat® Enterprise Linux® 6 Red Hat® Enterprise Linux® 5 VMware® vSphere® 6.0, 6.5 VMware® vSphere® 5/ 5.1/ 5.5 Microsoft Windows Server 2016 Hyper-V Microsoft Windows Server 2012 Hyper-V, 2012 R2 Hyper-V Microsoft Windows Server 2008 Hyper-V, 2008 R2 Hyper-V Hyper-V 2.0 |
| Operation Management Client | Internet Explorer® 9, 10, 11 FireFox® ESR 17, 24, 31, 38, 45, 52 Microsoft Edge® 25 Chrome® 60 Chrome® 47, 50 (Android®) Safari 8, 9 (iOS) |

Supported configurations

All major host operating systems, servers and business applications
Detailed support matrix:
www.fujitsu.com/global/support/products/computing/storage/disk/supported-configurations

Installation specification

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|---------------------------|---|
| 19" rackmount | Yes |
| Service Area | Front: 850 mm (33.5 inch) or more Rear: 850 mm (33.5 inch) or more |
| Power voltage | AC 100 - 120 V / AC 200 - 240 V |
| Power frequency | 50 / 60 Hz |
| Power supply efficiency | 92 % (80 PLUS gold) |
| Maximum Power Consumption | AC 100 - 120 V: 13,210 W (13,480 VA) |
| Maximum Power Consumption | AC 200 - 240 V: 13,320 W (13,590 VA) |
| Power phase | Single |

| | ETERNUS DX500 S4 | 2.5-inch Drive Enclosure | 3.5-inch Drive Enclosure | High-Density Drive Enclosure |
|--|---|--|--|---|
| Dimensions (W x D x H) | 482 x 805 x 133 mm 19 x 31.7 x 5.2 inch 3 U | 482 x 540 x 88 mm 19 x 21.3 x 3.5 inch 2 U | 482 x 560 x 88 mm 19 x 22 x 3.5 inch 2 U | 482 x 980 x 176 mm 19 x 38.6 x 6.9 inch 4 U |
| Weight | 54 kg (119 lb) | 35 kg (77 lb) | 35 kg (77 lb) | 95 kg (209 lb) |
| Maximum Power Consumption (AC 100 - 120 V) | 650W (660VA) | 430W (440VA) | 340W (350VA) | 1,300W (1320VA) |
| Maximum Power Consumption (AC 200 - 240 V) | 760W (770VA) | 430W (440VA) | 340W (350VA) | 1,300W (1320VA) |

Environment

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|-------------------------------|---|
| Maximum Heat Generation | AC 100 - 120 V: 48,800: kJ/h AC 200 - 240 V: 49,200: kJ/h |
| Temperature (not operating) | 0 - 50 °C |
| Humidity (operating) | 20 - 80 % (relative humidity, non-condensing) |
| Humidity (not operating) | 8 - 80 % (relative humidity, non-condensing) |
| Altitude | 3,000 m (10,000 ft.) |
| Sound pressure (LpAm) | 54dB(A) |
| Sound power (LWAd; 1B = 10dB) | 7.0B |
| Noise notes | Measured with single enclosure according to ISO 7779 and declared according to ISO 9296 |
| Operating environment | Site Planning Guide |
| Operating environment link | http://docs.ts.fujitsu.com/dl.aspx?id=bbfffeb5-d92d-45a6-a10f-f71ec9aa209c |

Compliance

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|-------------------------------|---|
| Product safety | UL 60950-1, CSA 60950-1, EN 60950-1, IEC 60950-1 |
| Electromagnetic Compatibility | CNS 13438, FCC Part-15 Subpart B Class A, ICES-003 Class A, EN55032, VCCI Class A, AS/NZS CISPR 32 class A |
| Electromagnetic Immunity | EN 55024 |
| CE certification | 2014/30/EU, 2014/35/EU, 2011/65/EU |
| Approvals | CB, CE, C-Tick, FCC, EAC, GS, VCCI |
| Environmental compliance | RoHS compliant, WEEE compliant |
| Compliance notes | There is general compliance with the safety requirements of all European countries and North America. National approvals required in order to satisfy statutory regulations or for other reasons can be applied for on request. |
| Compliance link | https://sp.ts.fujitsu.com/sites/certificates |

Warranty

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|-----------------------------|--|
| Warranty period | 3 years |
| Warranty type | Onsite warranty |
| Warranty Terms & Conditions | www.fujitsu.com/support |

Product Related Services - the perfect extension

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|----------------------|--|
| Support Pack Options | Available in major business areas: 9x5, Next Business Day Onsite Response Time 9x5, 4h Onsite Response Time (depending on country) 24x7, 4h Onsite Response Time (depending on country) |
| Recommended Service | 24x7, Onsite Response Time: 4h |

Warranty

Service Lifecycle 5 years after end of product life

Service Weblink www.fujitsu.com/services/product-services

Fujitsu products, solutions & services

In addition to FUJITSU ETERNUS DX500 S4, Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Fujitsu Portfolio

Built on industry standards, Fujitsu offers a full portfolio of IT hardware and software products, services, solutions and cloud offering, ranging from clients to datacenter solutions and includes the broad stack of Business Solutions, as well as the full stack of Cloud offerings. This allows customers to select from alternative sourcing and delivery models to increase their business agility and to improve their IT operation's reliability.

Computing Products

www.fujitsu.com/global/products/computing/

Software

www.fujitsu.com/software/

More information

Learn more about Fujitsu ETERNUS DX500 S4, please contact your Fujitsu sales representative or Fujitsu Business partner, or visit our website. www.fujitsu.com/eternus

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment.

Using our global know-how, we aim to contribute to the creation of a sustainable environment for future generations through IT. Please find further information at <http://www.fujitsu.com/global/about/environment>



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