Description Paper
PRIMERGY servers with Debian and Ubuntu LTS

Fujitsu is enabling defined PRIMERGY servers to be used with the Community supported Linux Distributions Debian and Ubuntu LTS Operating System including ServerView agents and ServerView RAID.

PRIMERGY Servers with Debian and Ubuntu LTS

For some time Fujitsu has been supporting specific PRIMERGY servers with the Debian and Ubuntu Fujitsu Server Edition (FSE) by offering appropriate support contracts for these Operating Systems. The available Debian and Ubuntu FSE support contracts provide self support functions, e.g. download of patches, and support contracts for these Operating Systems with different service levels.
Reference: https://partners.ts.fujitsu.com/com/products/servers/primergy/opsys/linux/Pages/Debian%20FSE.aspx

Fujitsu is now enabling the use of Debian 6.0 and Ubuntu LTS 10.04 Operating Systems on following PRIMERGY servers and so meets this customer requirement.

List of enabled servers are:
- PRIMERGY RX200 S6
- PRIMERGY RX300 S6
- PRIMERGY TX300 S6
- PRIMERGY RX600 S5

In order to verify Community Supported Debian and Ubuntu LTS Fujitsu has done following tasks on above servers:

1. Successful installation of these Operating Systems on the described configurations.
2. Evaluation of base functionality and general hardware stability under these Operating Systems
3. Provision and test of ServerView agents and ServerView RAID software.
4. Provision of necessary drivers - only if an open source driver exists and the integrated driver is missing or has quality defects.

Download

The Debian and Ubuntu Software Packages can be downloaded from Fujitsu's Debian and Ubuntu FTP server site after accepting the "Community Linux - Disclaimer of Warranty" statement:
Debian: ftp://ftp.ts.fujitsu.com/community-linux/debian
Ubuntu LTS: ftp://ftp.ts.fujitsu.com/community-linux/ubuntu-lts
The "Community Linux - Disclaimer of Warranty" statement can be found on the same FTP sites and also inside the packages.
Reference: ftp://ftp.ts.fujitsu.com/community-linux/Community_Linux_Warranty_Disclaimer.pdf

Support

As this new offer is addressing only skilled customers they will generally help themselves by contacting the Linux community in case of Problems.
Without having a Debian and Ubuntu FSE support contract customer has no entitlement to receive any support from Fujitsu. However having got a problem, which the customer cannot fix himself, he can get an incident-based support from the Fujitsu's OS partner. Customer has to accept a respective incident-based support fee **and** the purchase of a regular Debian and Ubuntu FSE support contract for a three years period. Customer will have to pay both fees to partner, before he will get support.
Reference:
https://partners.ts.fujitsu.com/com/products/servers/primergy/opsys/linux/Pages/Debian%20FSE.aspx

Warranty conditions

Download and use of the provided software packages for these operating systems is an option. Fujitsu will only deliver support for this software in connection with an additional support contract for Debian and Ubuntu FSE. Fujitsu explicitly points out that the software is available for free download and it may not originate from Fujitsu (e.g. drivers from Intel). Fujitsu is providing these software packages for customer's convenience only. Therefore Fujitsu strongly recommends closing a Debian and Ubuntu FSE support contract in case of any productive usage.

Disclaimer of liability

Due to the many hardware and software components involved, the possibility of system crashes, data loss or other negative consequences for your system cannot be excluded. Without a valid support contract Fujitsu does not assume liability beyond obligatory law. In this case installation and usage of this software are entirely at the users own risks.

References

Community Linux FTP: site:ftp://ftp.ts.fujitsu.com/community-linux
Debian, Ubuntu Warranty Disclaimer:
ftp://ftp.ts.fujitsu.com/community-linux/Community_Linux_Warranty_Disclaimer.pdf
Debian, Ubuntu FSE: https://partners.ts.fujitsu.com/com/products/servers/primergy/opsys/linux/Pages/Debian%20FSE.aspx
Linux Internet: http://ts.fujitsu.com/linux

Here you can put additional partner logos

Contact
FUJITSU Technology Solutions
Website: www.fujitsu.com/primergy
Enterprise Server Products
Product Management (Unix/Linux)
Gerhard Nagel

2011-05-10