



Managed SharePoint

Efficient and
Cost Optimized
Microsoft
SharePoint
Services

To eliminate the burden of managing collaboration environments, organizations are considering the concept of getting their Microsoft SharePoint environment provided and managed by an external partner. Fujitsu provides the IT infrastructure and services that perfectly fits to your requirements.

Collaboration Requirements

Collaboration is an essential corporate need with business critical relevance. Organizations expect their IT departments to ensure that it is always available, data security is ensured, and problems are solved within the shortest possible time. The collaboration service should always provide users with a uniformly positive experience. A high degree of flexibility is required: IT systems must be scalable and able to adapt quickly to changing business requirements. In the course of this the total cost of ownership (TCO) as well as the costs per user per month must be reduced.

Many companies do not know exactly the costs of their collaboration environment. Expenditures for maintenance and support personnel, upgrades and patches as well as storage and archiving are often significantly underestimated. Accordingly, IT departments are not always able to allocate costs to the initiators. It is a challenge to store large volumes of data and to comply with enterprise rules. Systems that do not meet these requirements may adversely affect the business.

In order to relieve you from part of this pain, Fujitsu offers Managed Collaboration with Managed SharePoint services.

Fujitsu Managed Collaboration

Managed Collaboration provides your employees with an integrated set of Messaging, SharePoint, Lync, and File Services which enable them to better communicate, manage, use and share information – directly from their end user device. Fujitsu offers optimized and centrally managed on- or off-premise collaboration infrastructures, changing fixed costs to variable costs on a pay as you grow basis.

Fujitsu Managed SharePoint

Microsoft SharePoint is an integrated collaboration environment that allows staff to find the right information and share knowledge with colleagues. Using Microsoft SharePoint 2010, employees can instantly access business information, and collaborate with colleagues at the next desk or on the other side of the world and thus make them more productive.

Fujitsu Managed SharePoint offers different levels of service to reflect users' needs. It is available for 500 up to 10,000+ users, with a standard site collection size of up to 200 gigabytes and service availability of 98.5% up to 99.9% - depending on the chosen services class.

shaping tomorrow with you

The Fujitsu logo consists of a stylized infinity symbol above the word "FUJITSU" in a bold, red, sans-serif font.



With Fujitsu Managed SharePoint you can:

- Reduce costs based on a pricing structure that ensures that you pay according to your growth
- Change investment costs to operating costs
- Ensure secure SharePoint services
- Access optional services like enterprise features, FAST Search, Extranet access
- Select services classes
- Provide your end users with a single point of contact for their needs (option)
- Focus on your core competencies and leave the operational responsibility for SharePoint to Fujitsu
- Use your IT staff for strategic tasks

■ Kick-Off Workshop

Fujitsu can help you evaluate the impact and value of Fujitsu Managed SharePoint service. Experienced colleagues will determine your business objectives and existing infrastructure, license ownership and -agreements together with you and recommend a SharePoint solution that best fits to your needs.

■ Migration to Fujitsu Managed SharePoint

If you have an existing collaboration system and want to use a Fujitsu SharePoint solution, Fujitsu can perform the migration from your current to the new environment. After the examination of your current system, Fujitsu recommends the most cost effective way to migrate your existing contents to the Fujitsu solution and performs the migration on request.

Enterprises often look for an individual and flexible solution. Managed SharePoint allows customization and parameterization of the Microsoft SharePoint solution. The server infrastructure and the SharePoint 2010 instance are located at the customer site. The SharePoint solution is monitored 24 x 7 and offers short reaction times for critical issues. Management processes are certified according to ITIL V3. 2nd and 3rd level support handles services requests and can be extended by a 1st line Service Desk as the single point of contact for all end user needs.

Managed SharePoint service classes

Managed SharePoint offers a variety of service classes with different availability level and site collection options:

- Classic: (98.5%), 500 to 1,000 users with one Single Site Collection with maximum size of 200GB
- Superior: (99.0%), 1,000 to 10,000 users with one Site collection with maximum size of 200GB (multiple site collections are possible as an option on separate charge.)
- Premium: (99.9%), 2,000 to 10,000+ users with one Site collection with maximum size of 200GB (multiple site collections are possible as an option on separate charge)

Managed SharePoint is invoiced on a monthly base according to the selected class and target number of users and offers flexible pay as you grow options.

Why Fujitsu

Fujitsu has the size, technology and expertise to help companies get the most out of their email implementation. Fujitsu is a Microsoft Gold Certified Partner and has highly qualified specialists and extensive experience with Microsoft SharePoint technologies. We have more than 30 years experience in architecture, planning, installation and operation of mission-critical servers and storage systems. Fujitsu is a leading IT infrastructure and services provider with presence in all major markets in Europe, the Middle East, Africa and India. We support large corporations as well as small and medium-sized companies with innovative IT products, solutions and services.

Contact

Fujitsu Technology Solutions GmbH
Mies-van-der-Rohe-Straße 8, 80807 Munich, Germany
YYYY-MM-DD [Region Code] [Language Code]

© Copyright 2012 Fujitsu, the Fujitsu logo, other Fujitsu trademarks /registered trademarks are trademarks or registered trademarks of Fujitsu Limited in Japan and other countries. Other company, product and service names may be trademarks or registered trademarks of their respective owners.

Technical data is subject to modification and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.

Further information:

E-Mail: cic_services@ts.fujitsu.com
<http://www.fujitsu.com/fts/services>